



To: Members of the Partnerships
Scrutiny Committee

Date: 2 November 2012

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Dear Councillor

You are invited to attend a meeting of the **PARTNERSHIPS SCRUTINY COMMITTEE** to be held at **9.30 am** on **THURSDAY, 8 NOVEMBER 2012** in **CONFERENCE ROOM 1A, COUNTY HALL, RUTHIN.**

Yours sincerely

G. Williams
Head of Legal and Democratic Services

AGENDA

PART 1 - THE PRESS AND PUBLIC ARE INVITED TO ATTEND THIS PART OF THE MEETING

1 APOLOGIES

2 DECLARATIONS OF INTEREST

Members to declare any personal or prejudicial interests in any business identified to be considered at this meeting.

3 URGENT MATTERS AS AGREED BY THE CHAIR

Notice of items which, in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act 1972.

4 MINUTES OF THE LAST MEETING (Pages 5 - 16)

- (i) To receive the minutes of the Partnerships Scrutiny Committee held on the 27th September, 2012 (copy enclosed).
- (ii) To receive the minutes of a special meeting of the Partnerships Scrutiny Committee held on the 11th October, 2012 (copy enclosed).

5 ANNUAL REPORT ON ADULT PROTECTION IN DENBIGHSHIRE (Pages 17 - 30)

To consider a report by the Corporate Director: Modernisation and Wellbeing (copy attached) in respect of the annual performance around Adult Protection in compliance with Statutory Guidance.

9.35 a.m.

6 JOINT OUT OF HOURS EMERGENCY DUTY SERVICE (Pages 31 - 38)

To consider a report by the Head of Adult Services (copy attached) which outlined the progress of the North East Wales Emergency Duty Team (NEWEDT).

10.10 a.m.

Comfort Break

7 POST PEMBROKESHIRE SAFEGUARDING ACTION PLAN (Pages 39 - 62)

To consider a joint report by the Corporate Director: Modernisation and Wellbeing and Corporate Director: Customers (copy attached) which outlined the Post Pembrokeshire Action Plan.

10.55 a.m.

8 THREE YEAR STRATEGIC YOUTH JUSTICE PLAN (Pages 63 - 88)

To consider a report by the Corporate Director: Modernisation and Wellbeing (copy attached) details the background, purpose and intentions of the Strategic Youth Service Plan, and provides the final draft intended for submission to the Youth Justice Board and its subsequent publication and distribution.

11.30 a.m.

9 SCRUTINY WORK PROGRAMME (Pages 89 - 106)

To consider a report by the Scrutiny Coordinator (copy enclosed) seeking a review of the committee's forward work programme and updating members on relevant issues.

12:05pm

10 FEEDBACK FROM COMMITTEE REPRESENTATIVES

To receive any updates from Committee representatives on various Council Boards and Groups.

MEMBERSHIP

Councillors

Brian Blakeley
Joan Butterfield
Ann Davies
Meirick Davies
Alice Jones
Pat Jones

Margaret McCarroll
Dewi Owens
Merfyn Parry
Bill Tasker
Huw Williams

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PARTNERSHIPS SCRUTINY COMMITTEE

Minutes of a meeting of the Partnerships Scrutiny Committee held in County Hall, Ruthin on Thursday, 27 September 2012 at 9.30 am.

PRESENT

Councillors Brian Blakeley (Chair), Joan Butterfield, Ann Davies, Meirick Davies, Pat Jones, Margaret McCarroll, Dewi Owens, Merfyn Parry, Bill Tasker and Huw Williams

Co-opted Members Mrs Gill Greenland and Dr Dawn Marjoram

ALSO PRESENT

Councillor Bill Cowie, Councillor Bobby Feeley and Councillor Eryl Williams attended as observers

Corporate Director: Customers (HW), Corporate Director: Modernisation and Wellbeing (SE), Strategic Regeneration Manager (MD), 14-19 Network Co-ordinator (JG), Community Safety Partnership Manager (ST), Head of Planning and Public Protection (GB), Local Safeguarding Children Board Business Manager (GH), Senior Waste Officer (AR), Scrutiny Co-ordinator (RE) and Democratic Services Officer (RAH)

The Chair welcomed everybody to the meeting and extended a special welcome to Councillor Sue Lloyd-Williams, the Chair of Conwy CBC's Partnerships Overview and Scrutiny Committee, Professor Michael Scott, the Vice-Chancellor of Glyndwr University, and Matthew Stewart from North Wales Police.

1 APOLOGIES

Apologies for absence were received from C Burgess, D Houghton and Councillor Alice Jones

2 DECLARATION OF INTERESTS

No Members declared any personal or prejudicial interests in any business identified to be considered at the meeting.

3 URGENT MATTERS AS AGREED BY THE CHAIR

No items were raised which in the opinion of the Chair, should be considered at the meeting as a matter of urgency pursuant to Section 100B(4) of the Local Government Act, 1972.

4 MINUTES OF THE LAST MEETING

The minutes of a meeting of the Partnerships Scrutiny Committee held on 12th July 2012 were submitted and were approved for accuracy.

The Strategic Regeneration Manager notified the Committee that further to Item 8, Regional Collaboration on Economic Development, the Cabinet had since approved Denbighshire County Council's participation in the North Wales Economic Ambition Board.

Resolved that the Minutes be received and approved as a correct record.

5 REVIEW OF HIGHER EDUCATION IN NORTH EAST WALES

The Strategic Regeneration Manager (SRM) introduced a report which requested the Committee's observations on the current arrangements for higher education in North East Wales prior to a review being undertaken by an independent review panel under the Chairmanship of Professor Sir Adrian Webb, designed to facilitate closer regional coherence between local further education colleges and Glyndwr University in Wrexham.

The SRM introduced Professor Mike Scott from Glyndwr University who delivered a presentation to the Committee regarding the University's role in North East Wales. Professor Scott noted a number of issues that the University was presently contending with including declining admission numbers, a 53% reduction in financial support provided by the Higher Education Funding Council for Wales, and the cessation of teacher-training courses in Wrexham meaning potential teaching students would have to travel to Bangor or Chester.

Glyndwr University was said to be striving towards becoming an expert economic partner for the region through focusing on providing relevant, industry-related courses and the success of Glyndwr's Early Childhood Studies department and its involvement in developing technology through the newly purchased Technium OpTIC in St Asaph was driving this.

The Corporate Director: Customers (CD:C) emphasised the importance of Glyndwr University's presence in improving the local economy and its role in advancing Denbighshire's ambition of economic regeneration and development. The University was said to be a vital institution for local students who could not afford to attend universities further afield and the importance of having quality higher education provision locally for lifelong learners was stated.

Members of the Committee thanked Professor Scott for his presentation and raised a number of points which were felt to be important to the future provision of higher education in North East Wales.

- The need for strengthening links between Glyndwr University and local further education colleges, as well as with other universities
- Concern for the lower level of funding relative to other universities due to small regional population.

- The importance of avoiding any constraints on the positive work undertaken by the University following the review, and in continuing the development of a strong and vibrant university for the local area.
- The suggestion of supplementing the relevance of courses to industry by facilitating scholarships, apprenticeships and post-graduate training with local and national companies and organisations.
- The necessity of retaining talent in Wales, possibly through closer co-operation with other universities in course delivery such as with teacher training.

Resolved:

(i) to acknowledge the importance of having higher education provision in North East Wales to underpin the area's economic viability and the Council and region's ambition for developing future prosperity;

(ii) to acknowledge the importance of having accessible higher education provision in the area to develop the required skills and qualifications local businesses and industries need in order to flourish and drive economic prosperity;

(iii) to support the important research work being undertaken locally in Denbighshire and its potential to aid the economic development and regeneration of the area;

(iv) that every effort should be made to work with neighbouring universities to enable teachers to have the required skills and qualifications that would permit them to teach in their local communities, through the medium of Welsh, English or both languages, and to teach 'y cwricwlwm Cymraeg';

(v) that Glyndwr University should be encouraged to actively promote its courses in schools and colleges within Denbighshire with a view to attracting more students from the county to study there.

6 COMMUNITY SAFETY PARTNERSHIP

For the discussion of this item the Committee sat as the Council's designated Crime and Disorder Scrutiny Committee in accordance with the Police and Justice Act 2006 ss.19 and 20.

The Community Safety Partnership Manager (CSPM) presented a report which gave details of the progress made in delivering the Three Year Community Safety Action Plan during 2011/12 for the Community Safety Partnership between Denbighshire County Council and Conwy County Borough Council. The CSPM then introduced Matthew Stewart of North Wales Police who took the Committee through a detailed performance summary of the Partnership over the last year, measuring performance against the five Priority Areas which aimed to:

- Reduce crime and the impact on the community
- Reduce re-offending

- Effectively tackle Anti-Social Behaviour and behaviour adversely affecting the environment
- Reduce harm caused by alcohol and substance misuse
- Effectively tackle domestic abuse

Members of the Committee raised a number of questions relating to Community Safety issues which are summarised below:

- The success of a recent pilot project which used a hard-to-let flat in Princes Street, Rhyl as a local resource centre for Police Community Support Officers (PCSOs) was recognised, and the Committee was advised that similar initiatives would be introduced across North Wales to follow on from this success.
- Councillor Dewi Owens noted that since St Asaph's PCSO had not been able to provide the same regular presence as previously that petty crime had increased in the town and stated that PCSOs needed sufficient time to undertake their role. Mr Stewart confirmed that one hundred PCSOs were currently in training and would shortly be able to assist in supporting communities and in addressing petty crime through a pre-emptive, problem solving approach which helps to anticipate crime before it can take place.
- Concerns were raised that the CCTV cameras in place were not being used effectively and that persistent problems with parking infringements and alcohol related anti-social behaviour in Rhyl town centre were not being addressed. This was attributed to recent staffing reductions and unavoidable sickness absence within the CCTV team, but it was noted that the team was now close to being back to capacity. The Head of Planning and Public Protection told the Committee that the Council's provision of CCTV was presently being reviewed in the context of a reduction in the budget for CCTV, and advised that further details would be given following the discussion of this matter by the Corporate Executive Team. The Committee agreed that the problem of alcohol related anti-social behaviour in Rhyl remained a serious issue and would require proper attention before it could be resolved. It was agreed that this issue would be referred to the Scrutiny Chairs and Vice-Chairs Group so that this could be allocated for further scrutiny.
- The increase in drug and alcohol related admissions to Glan Clwyd Hospital was observed and members were notified that measures were in place to provide a community detox programme, but that the present arrangements did not necessarily flow in to each other.

A number of issues were also raised which related more specifically to policing matters, and the CSPM advised that these would be passed on to the Police Implementation Group so that full responses could be provided to the Committee. The issues raised are summarised below.

- Concern that the Owl Watch initiative was not as effective as the Farm Watch scheme that had previously been in place, and that the well regarded

text message service alerting residents of suspicious vehicles in their area was no longer operational.

- Councillor Bill Cowie, DCC's representative on the Police Authority/Police and Crime Panel and a former police officer, suggested the reintroduction of a previously used method whereby vehicles would be left with a card notifying the owner of any infringements, and requiring the owner to contact the police. This was said to have been a very effective way of identifying other, less conspicuous crimes/legal infringements.
- Problems of anti-social behaviour related to alcohol consumption in the area around Rhyl Town Hall exacerbated by reduced police presence and now a significant issue. The Committee asked for measures to be taken to address this problem, possibly through the implementation of an alcohol-free zone in the area or from more regular patrols.
- Concern about people drinking outside pubs on Bodfor Street from as early as 9am creating an unpleasant environment for residents and visitors.
- Continuing problem of lead thefts from church and school roofs. Greater efforts need to be made to identify where the market driving these thefts is coming from in order to get to the root of the problem.

Resolved that:

i) The Committee receives the report and notes the progress made against the Community Safety Partnership Action Plan for 2011-12;

ii) The areas of concern highlighted by members of the Committee are recognised by the Community Safety Partnership as areas requiring further attention to be considered for targeted action;

iii) An update on the Council's capacity for CCTV provision will be communicated to the Committee following clarification at the meeting of CET on 1st October; and

iv) The issue of anti-social behaviour in town centres is to be raised with the Scrutiny Chairs and Vice-Chairs Group for appropriate allocation.

7 NORTH EAST WALES HUB FOOD WASTE PROJECT

The Senior Waste Officer (SWO) presented a report which provided an update on the collaborative food waste project with Conwy CBC and Flintshire CC following the Preferred Bidder, NEAT Biogas Limited, being unable to secure the necessary financial support to develop and operate the Hub digestion plant. NEAT withdrew from the project and the Reserve Bidder, BiogenGreenfinch, were brought in to build and operate the digestion plant at a slightly increased cost, but this was said to still be comfortably affordable within the budget allocated for the project. The change in bidder had caused a 6 month delay to the project but the contractual

work was at an advanced stage and the financial close was scheduled for 15th/16th October 2012.

The Committee posed a number of questions relating to the possible use of by-products. The SWO advised that although the heat produced at the plant could be useful in some circumstances, it was unlikely to be of any specific practical use for the planned site due to the need for the heat to be piped directly to its destination given the relative isolation of the site from other buildings. However, the biogas produced as a by-product could be converted to electricity and also the digestate produced in the process had been identified as being useful to local farmers.

Councillor Margaret McCarroll questioned whether a recent issue with poor quality disposal bags being provided for food waste had been resolved. The SWO stated that the issue had been identified and that improved bags were now in circulation, but recognised that occasionally supplies of the poorer quality batch had been distributed

The Committee asked how the operation of the plant could be monitored and it was suggested that a report could be submitted to the Committee when the plant was operational in approximately 12 months time. Members were also invited to visit the site when it was up and running.

***Resolved** that the Committee receives the report and notes the implications of the change in preferred bidder for developing the food waste plant to BiogenGreenfinch.*

8 CONWY AND DENBIGHSHIRE LOCAL SAFEGUARDING CHILDREN'S BOARD (LSCB) ANNUAL REPORT

The Corporate Director: Modernisation and Wellbeing (CD:MW) introduced a report which gave an overview of the functioning, governance and financial arrangements of the Conwy and Denbighshire Local Safeguarding Children Board (LSCB) and the performance of the LSCB against its key priorities for 2011-12. The Business Manager of the LSCB gave the Committee an update from the Annual Report 2011-12 which covered partner contributions, training provision, audit and quality assurance arrangements, Serious Case Reviews and the progress made against the Business Plan.

A six month update also set out the LSCB's priorities for 2012-13 as:

- 1 Children exhibiting Inappropriate Sexualised Behaviour are identified early and offered help, and children at risk of harm from other children are protected
- 2 The LSCB is assured that all available actions have been taken to reduce risks to children from unsafe staff
- 3 A common understanding of thresholds for intervention supports vulnerable families and helps identify children in need of protection

- 4 Children are safer because partnerships with safeguarding responsibilities work together to safeguard children

And, continuing from 2011-12

5. Children experiencing difficulties due to their parents'/carers' drug & alcohol, mental health or domestic violence problems are identified so that concerns do not escalate from safeguarding to child protection issues
6. To ensure that the direction, work and review of the LSCB is informed by consultation and participation with children, young people, their parents and carers

In response to questions from members of the Committee the CD:MW was able to clarify the following information:

- That there was an extensive programme of safeguarding training undertaken at different levels, including training in identifying inappropriate sexualised behaviour.
- Table 4 showed attendance at training courses across different agencies and the relatively poor attendance of DCC staff was noted. The differences were attributed to the range and frequency of applicable meetings for different agencies, and it was stated that the main board was actually very well attended with DCC having made a very positive contribution.
- The time taken to produce a report in to a child suicide was said not to be unusually long due to the complexity of an investigation involving multiple organisations. The report had been finished and was due to be published shortly.

The Chair thanked the CD:MW for the report, noted that there had not been any significant failings in safeguarding children, and agreed that the LSCB's work was very important in ensuring awareness of potential problems through effective monitoring.

Resolved that the Committee:

i) receives the Local Safeguarding Children Board Annual Report, and members' comments in respect of the report are noted; and

ii) notes the recent developments in relation to the priorities set by the Local Safeguarding Children Board in the first quarter of 2012-13

9 SCRUTINY WORK PROGRAMME

The Scrutiny Coordinator (SC) presented the Scrutiny Work Programme report which set out the Committee's scheduled work over the coming months, gave an update of the progress made in the implementation of Committee resolutions and identified other issues related to the Committee's work.

It was explained that an item on Flood Risk in Denbighshire had been referred from the Communities Scrutiny Committee at their meeting in July and the Partnerships Scrutiny Committee agreed that this item be considered in the new year.

The SC advised the Committee that two special meetings had been set up, to consider a report on the full integration of Highways and Infrastructures for Conwy CBC and Denbighshire CC on 11th October, and to meet with representatives of Betsi Cadwaladr University Health Board on 29th November.

The Committee agreed to appoint Councillor Dewi Owens to the Schools Monitoring Group, and to appoint Councillor Joan Butterfield to the Corporate Equalities Group, with Councillor Owens as the named substitute.

Resolved that subject to the above:

i) The Forward Work Programme be approved; and

ii) The above named members be appointed to serve as the Committee's representatives on the Schools Monitoring Group and the Corporate Equalities Group.

10 FEEDBACK FROM COMMITTEE REPRESENTATIVES

No feedback from other committees was submitted

PARTNERSHIPS SCRUTINY COMMITTEE

Minutes of a meeting of the Partnerships Scrutiny Committee held in County Hall, Ruthin on Thursday, 11 October 2012 at 9.30 am.

PRESENT

Councillors Brian Blakeley (Chair), Joan Butterfield, Ann Davies, Meirick Davies, Pat Jones, Margaret McCarroll, Dewi Owens and Huw Williams

Observers : Councillor Martyn Holland and Councillor Gwyneth Kensler

ALSO PRESENT

Joint Head of Highways & Infrastructure (SD); Corporate Director: Customers (HW); Corporate Director: Economic and Community Ambition (RM); Regional Project Manager (DE)(Conwy County Borough Council); Democratic Services Officer (RAH); Democratic Services Manager (SP); and Committee Administrator (SLW).

1 APOLOGIES

Apologies for absence were received from Councillors Alice Jones, Merfyn Parry and Bill Tasker

2 DECLARATION OF INTERESTS

No Members declared any personal or prejudicial interests in any business identified to be considered at the meeting.

3 URGENT MATTERS AS AGREED BY THE CHAIR

Councillor Huw Williams raised an issue regarding an article in The Times newspaper which published a list of the top Universities within the UK. He raised the issue as "Review of Higher Education in North East Wales" had been an item at a previous meeting. At the meeting the Vice Chancellor of Glyndwr University, Professor Mike Scott had attended and had given a presentation. The figures listed within The Times positioned Glyndwr University 108th on the list.

The Corporate Director: Customers (CD:C) confirmed he would analyse the figures and would then write to Professor Mike Scott regarding the article. Upon receipt of a response, CD:C confirmed he would report back to the Partnerships Scrutiny Committee.

4 CONWY AND DENBIGHSHIRE HIGHWAYS AND INFRASTRUCTURE COLLABORATION

The Corporate Director: Customers (CD:C) presented a report (previously circulated) for consideration of the recommendations of the Conwy and Denbighshire Highways and Infrastructure Collaboration Programme Board following the consideration of the "Conwy CBC and Denbighshire CC Joint

Highways and Infrastructure Fully Integrated Service: Report on the Draft Service Design (September 2012) on the 12th September, 2012.

CD:C introduced the Regional Project Manager (RPM), Danielle Edwards, from Conwy County Borough Council who had produced the report attached to the papers Appendix 1.

The Conwy and Denbighshire Highways collaboration had been in existence for 3 years. Conwy and Denbighshire established a Collaboration Board and it had been their decision to evaluate the plan ahead. The Collaboration Board had met with Lead Members, Officers and the Chief Executive to look at the future of the project and evaluate whether there was merit for fully integrating services. The conclusion was that full integration would not be the way forward, but that did not mean collaboration should not take place.

The Collaboration Board made the decision that a report would be sent to Conwy and Denbighshire Cabinet on 23rd October respectively and to bring the report to the Partnerships Scrutiny Committee meeting today and to Conwy Scrutiny on the 16 October. The report was also to be brought back to Partnerships Scrutiny Committee following the above meetings.

The RPM summarised the main priorities. The Collaboration Board felt the Full Business Case (FBC) was not a viable case. How services would be staffed had been assessed, and whether more or fewer staff would be required. That had been one aspect of the project. Once it was clear how services would be delivered, the next question would be where were the services to be located? The three options were:-

- Option 1 – Relocation of Heath based staff to the Caledfryn site
- Option 2 – Retain Caledfryn and the Heath sites, re-organising the staff according to service/ sub-service areas where appropriate
- Option 3 – Staff from the Heath and Caledfryn to be located in a building formerly used as office space in St. Asaph Business Park.

Transferring staff to the Heath site in Llanfairfechan would not be a viable option as the Heath site was not suitable.

There would be ICT implications moving staff and location.

Section 10 of the report referred to the financial model, which showed prospective costs for the 3 options.

Following discussion by the Committee, various queries were put forward and responded to as follows:-

- The RPM confirmed disturbance costs had not yet been calculated as this would involve a significant piece of work
- The RPM clarified that within the report it should state “removing posts” rather than “removing staff”. With regards to the impact on staff, the Conwy and Denbighshire staff had been profiled. To enable savings to be made,

there would need to be redundancies. There were to be 9 new posts created. These new posts had been matched to current positions so reducing redundancies to 8.59 FTE (full time employment). Throughout the process, consultation with the Unions had taken place.

- Regarding accommodation, it was not conclusive any of the accommodation options would meet the criteria set.
- Confirmation that the Risk Register was updated bi-monthly and was to be updated following the meeting.

CD:C explained again to the Members to make it clear that full integration within the two Local Authorities was not financially viable but that collaboration could still take place. Full integration would not benefit residents with value for money. Internal collaboration was being assessed e.g. highways department collaborating with environment department.

The Joint Head of Highways and Infrastructure (JHHI) had been appointed in January 2009 to work on collaboration. A considerable amount of work had taken place throughout the previous 3 years examples of which were:-

- Collectively working on gritting routes had enabled a reduction in gritting vehicles from 23 to 21
- There were combined contracts for maintenance and
- A shared licensing system in the Maritime Services.

Collaboration between Local Authorities was not a statutory requirement but there had been clear direction from the Welsh Government that the cost of 22 Local Authorities within Wales working in isolation would be too high, and that collaboration, wherever possible, was necessary to reduce costs.

CD:C explained the Conwy and Denbighshire Highways and Infrastructure Collaboration Programme Board recommendations:-

- Recommendation 3.1 was set out within the report as the Business Case did not make a clear case for a fully integrated Highways and Infrastructure service. Conwy and Denbighshire do not proceed with this option.
- Recommendation 3.2 continued to look at how the project could move forward, not with full integration but a plan of collaboration. 4 areas were being assessed:-
 - street lighting and home to school transport, as these were not performing as well as they should
 - looking at further opportunities where a case for change was positive and beneficial to residents and would reduce costs
 - an audit report had been undertaken and there was an opportunity for Highways to work together with Environment
 - Developing our commitment to the regional developments on public transport. Decisions would be based on a sound business case for change.

The report together with the comments from Partnerships Scrutiny Committee were to be presented at the Cabinet meeting on 23rd October.

It was agreed to schedule a Special Partnerships Scrutiny Committee meeting on 5th December, 2012, for the updated report detailing collaborative options for the future to be presented.

RESOLVED that the Partnerships Scrutiny Committee support the following recommendations:-

- (i) *Due to the Business Case not making a clear case for a fully integrated Highways and Infrastructure Service, Conwy and Denbighshire do not proceed with this option;*
- (ii) *Conwy and Denbighshire continue to look for further opportunities to rationalise management, reduce costs and improve services to our residents by:*
 - a. *Strengthening those areas of sub-service that are under single management*
 - b. *Exploring the Highways and Infrastructure sub-service areas where collaboration might bring benefits to our residents*
 - c. *Exploring local (Authority specific) opportunities for collaboration and joint management arrangements between existing services, and*
 - d. *Maintaining and developing our commitment to the regional developments on transport which, if delivered well, may secure additional benefits. Decisions will need to be based on a sound business case for change for in respect of such elements.*
- (iii) *A Special Partnerships Scrutiny meeting be arranged for 5th December, 2012 to receive the updated Conwy and Denbighshire Highways and Infrastructure Collaboration report.*

The meeting concluded at 10.55 a.m.

Report To: Partnership Scrutiny Committee
Date of Meeting: 8th November 2012
Lead Member / Officer: Bobby Feeley / Alaw Pierce
Report Author: Nerys Tompsett
Title: Annual Report on Adult Protection in Denbighshire 1st April 2011 – 31st March 2012.

1. What is the report about?

The annual performance around Adult Protection in compliance with Statutory Guidance.

2. What is the reason for making this report?

To provide information to enable Members to review progress in this key area of work over the last twelve months and to ensure that adult protection policy requirements are part of the organisation's overall approach to service provision and development.

3. What are the Recommendations ?

That Members

- i) consider and comment on the report; and
- ii) acknowledge the important nature of a corporate approach to the Protection of Vulnerable Adults, the responsibility of the Council to view this as a key priority area, and recognise this alongside the commitment and significance given by Denbighshire to Child Protection.

4. Report details

4.1 Background

- The key policy document in Adult Protection for Denbighshire is the Wales Interim Policy and Procedure for the Protection of Vulnerable Adults which is based on the guidance issued by Welsh Government – 'In Safe Hands'. The North Wales Forum monitors ongoing developments to ensure they are incorporated into current practice.
- In Safe Hands' states local authorities have the responsibility for taking the lead role. This does not diminish the role of partner agencies who will still continue to have their respective responsibilities to respond to suspicions, allegations or incidents of abuse as described in these procedures. Partnership working is essential for the protection of vulnerable adults.

- A vulnerable adult is defined in 'In Safe Hands' as a person over 18 years of age who 'is or may be in need of community care services by reason of mental or other disability, age or illness and who is or may be unable to take care of him or herself, or unable to protect him or herself against significant harm or serious exploitation'. Abuse is defined as a 'violation of an individual's human and civil rights by any other person or persons'.

4.2 Adult Protection Activity 2010 – 2011

The attached appendices show some of the key data for protection of vulnerable adult work within Denbighshire this year. Please note that whilst we had 244 referrals, many cases are ongoing so data collection is incomplete for those cases.

Appendix 1 shows the highest group affected by abuse were older people but this should be seen in context that they are the largest group who are in need of services; this figure is very similar to last year. All Wales data from 2010-2011 also show that older women are the most common victims of alleged abuse, which is true in Denbighshire. There is a slight rise in referrals relating to older people with a mental illness (EMI) making them comparable to our referrals for people with a Learning Disability. Perhaps a rationale for this increase could be attributed to an increase to joint training between provider agency staff and social services enabling better recognition towards identifying categories of abuse. However I think we have to also recognise that more people are living longer these days, hence the chances of people developing dementia is increasing.

Appendix 2 indicates the types of abuse people are experiencing, bearing in mind that often people will experience more than one type of abuse at a time. All Wales data show that physical abuse is the most common form of abuse followed by neglect; here within Denbighshire neglect and physical abuse appear to be equally the highest categories of abuse. We have noticed marked increases in neglect cases from last year's data. There does not appear to be any clear explanation for this.

Appendix 3 shows where the abuse has occurred. In Wales the majority of abuse occurs in the vulnerable adult's own home. This year in Denbighshire we have shown a slight drop from 39% to 35% of alleged abuse occurring in people's own homes. There is also a decrease in alleged abuse happening in residential homes from 29% last year to 21% in 2011 – 2012 but a rise of 6% within nursing home settings..

Appendix 4 shows who the people are that are allegedly responsible for abuse. 42 % of allegations concerns independent sector staff, 32% are family and friends.

Appendix 5 indicates that 27% of cases were admitted or proved; a rise on the previous year's 12%. The number of cases disproved showed a decrease from 19% in the previous year to 15% during this period. Where cases were admitted or proved it enabled positive action to be taken, for example dismissal of a staff member or prosecution. Disproved is also a positive outcome, as we know the vulnerable adult is not at risk. 25 % of cases were inconclusive because there was a lack of sufficient evidence as per the previous year. Actions take place then to protect the vulnerable adult where it is possible. There are some cases which are still ongoing with

protective measures being put into place to ensure the vulnerable adult is protected with their involvement and agreement.

Appendix 6 shows the outcome for the alleged victim. In over 87.35 % of cases the risks were removed or reduced, as demonstrated in the Performance Indicator. For 23% of referrals no abuse was found an 8% reduction on previous year, which demonstrates perhaps a better understanding of the criteria of abuse, but also providing positive opportunities in these cases by means of recommendations for good practice. In other cases Adult Protection plans were put in place, involving extra services or increased monitoring. In only 4 cases did the alleged victim refused any action usually as result of family dynamics for example a son with drug or alcohol problems who is verbally and/or aggressive to his mother.

Appendix 7 shows that 11% staff were dismissed or resigned. 4%of perpetrators faced prosecution or received a police caution; this low figure is consistent with all Wales data. 5 informal carers were provided with extra help to try and reduce the stress in the caring situation, which may have led to the allegation. In 30% of cases no abuse was proved, so no action was required. In 20% of cases no action was taken against the alleged abuser, reflecting the difficulties where abuse cannot be proven, particularly when it is a family member. Again this outcome is consistent with all Wales data. However in cases where risks exist, action will have been taken to reduce the risks if the vulnerable adult agrees.

Case studies – please additional Appendices

4.3 Training

Denbighshire continues to provide adult protection training to in house staff and all external agencies. Corporate training combining Adult and Child Protection Awareness aimed at those who may have contact with vulnerable children or adults periodically is also on offer.

4.4 Performance Indicators

Every year local authorities provide Welsh Government with statistics for Adult Protection, which are used to produce performance indicators (PI). For 2011 – 2012 the indicator which demonstrates the risk to adults at risk has been removed or reduced was achieved in 87.35 % of cases. This is also an important PI for Denbighshire, as it is one of the overall PI targets selected to show how good Denbighshire is as a whole.

4.5 Developments

- Consultation on the Social Services (Wales) Bill was issued by Welsh Government in March 2012. The outcome of the consultation on this new Bill is expected early 2013. It is envisaged it will provide greater statutory responsibility on all agencies in the working towards the protection of vulnerable adults in Wales. It is anticipated that this bill will work towards placing Adult protection on a more comparable footing to child protection.

- We were exploring the possibility of a joint Adult Protection Committee with Conwy but this has been put on hold pending the outcome of the Social Services Bill consultation.
- A Serious Case Review was carried out in relation to the case of an elderly woman murdered by her husband. The overview report has been completed and a multi-agency action plan is being developed for sign off at the Adult Protection Committee.
- A task and finish group is currently considering options to recommend a model for the future management of adult safeguarding within Denbighshire.

4.6 POVA Action Plan

Denbighshire Adult Protection Committee have developed an Action Plan (please see Appendices).

5. How does the decision contribute to the Corporate Priorities?

The POVA service contributes to the work in relation to the Council's corporate priority to respond to demographic change and their objective to ensure that older people and people with a learning disability are able to live independently for longer. Ensuring that individuals feel safe and protected within their communities contributes to their overall quality of life.

6. What will it cost and how will it affect other services?

The service is already featured within existing budgets.

7. What consultations have been carried out?

Not applicable

8. Chief Finance Officer Statement

There are no financial implications arising directly from this report.

9. What risks are there and is there anything we can do to reduce them?

There is a risk that high profile cases can lead to an increase in referrals which would pose a challenge to the POVA team in terms of their capacity to deal with the work in its present structure. This is kept continually under review and the work of the Task & Finish Group will assist in managing future demands.

10. Power to make the Decision

This report is for information only.

Partnership Scrutiny Committee Report Appendices

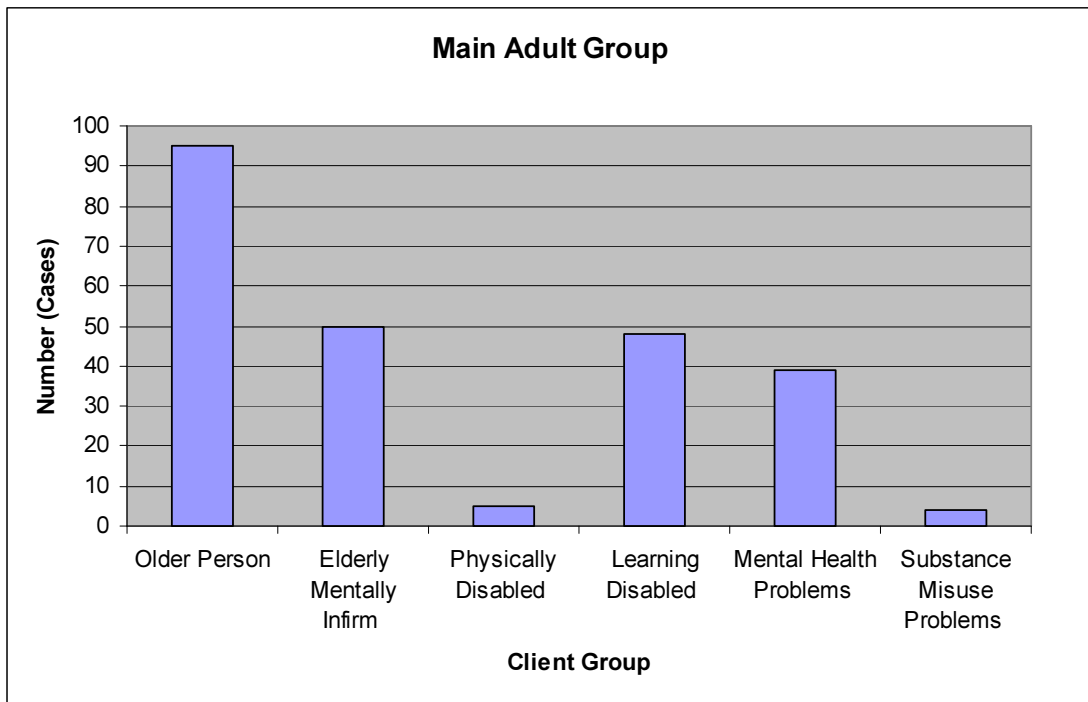
Action Plan:

Action	Target	Responsibility	Timescale	Current Status	RAG Status
1. To improve liaison and co-operation with partner agencies at a strategic level (DAPC).	Improve liaison with key personnel in partner agencies	DAPC	December 2011	The attendance at the DAPC has improved and a representative has been identified for the care home sector	
2. Audit working practices to ensure the new processes due to Wales Policy and improved practices of case recording are embedded in Social Services.	To ensure POVA actions are carried out in a timely and comprehensive manner within the care management process.	POVA Co-ordinator Social Services	February 2012	Audit of POVA cases completed and report being presented to APQS on 18/9/12	
3. Carry out service user/carer involvement survey.	To ensure service is meeting needs of vulnerable adults.	POVA Coordinator DAPC	April 2012	POVA co-ordinator is liaising with colleagues across North Wales gathering information re experience of surveys.	
4. Review Training Strategy	Develop training strategy which is consistent across North Wales	DAPC North Wales Forum	December 2011	Currently being discussed at NWF and sub training group are working on a plan	
5. Ensure we meet aims set out in the 'Big Plan'		DAPC		Actions 1,2,3 & 6 contribute to the outcome 7 within the Big Plan – 'Children, young people and vulnerable adults in Denbighshire are safe'. It was agreed	

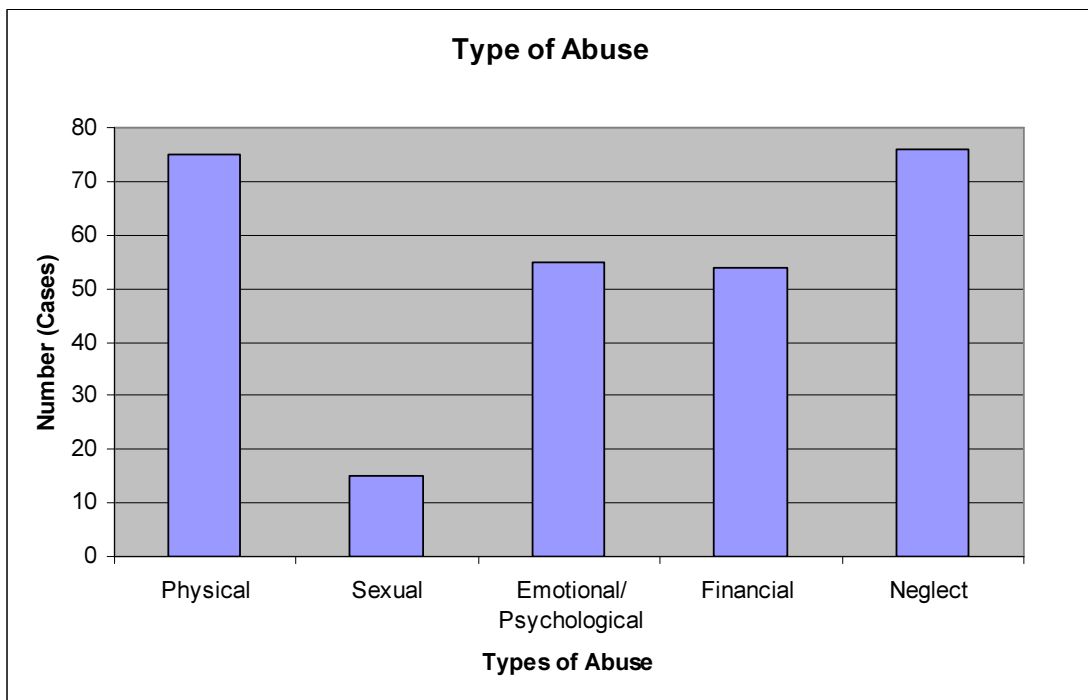
				that a separate action point in relation to this was not required.	
6. Raise awareness of the general public to abuse.	To ensure members of public are aware of the support offered in abuse cases	DAPC	April 2011	Ongoing	
7. To increase police officers awareness of POVA issues	Ensure police officers are aware of POVA policy and need to refer work in partnership	North Wales Police POVA Co-ordinator	April 2011	Processes are in place to train police officers in relation to the police POVA referral form. A bulletin is also distributed to all officers raising awareness re adult safeguarding.	

	Achieved/on track
	Work is in progress
	Not started
	No Status

Appendix 1



Appendix 2



Case Study A – relates to Appendix 2

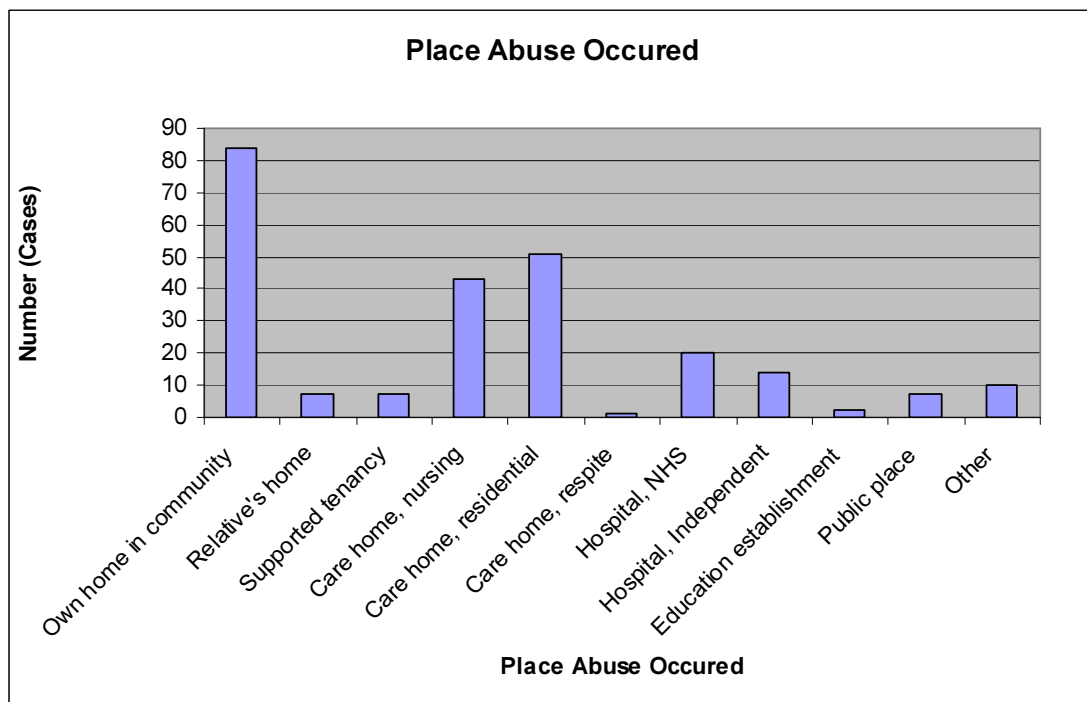
A POVA referral was initially raised by an anonymous caller to CSSIW naming a number of incidents relating to residents suffering neglect.

One of the residents had encountered a number of falls whilst in the care of the home and although risk assessments had been undertaken identifying her

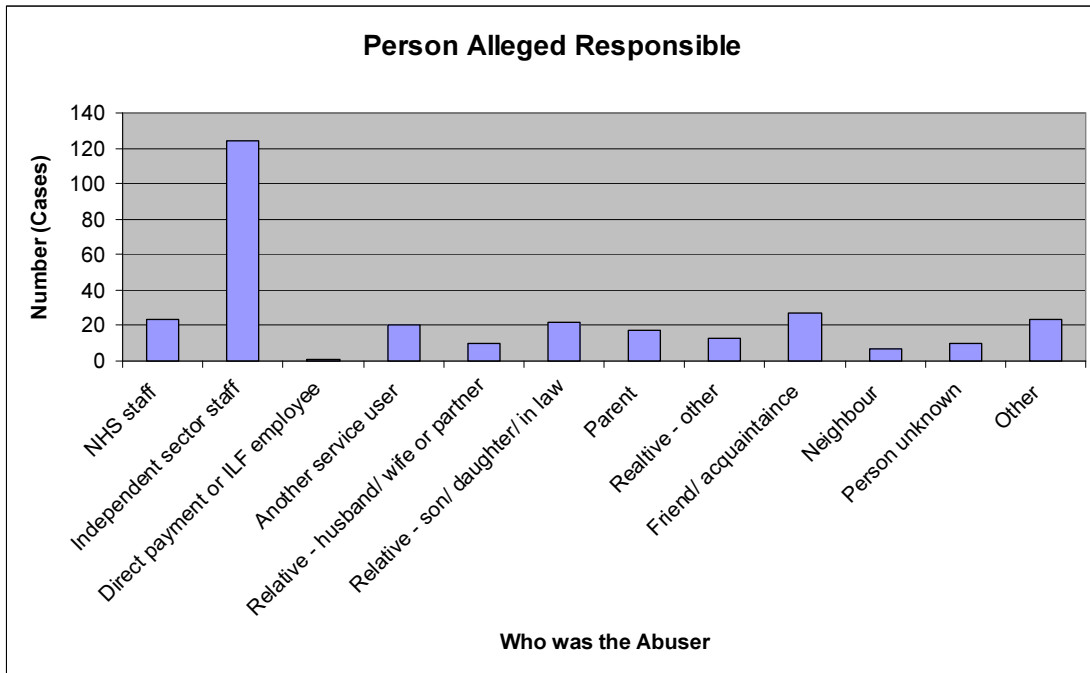
to be at high risk of falls she continued to sustain further falls. Records demonstrated that there was evidence to suggest that the home were failing seek appropriate medical intervention at the times of these incidents, which supported the allegations made by the anonymous caller.

This and other allegations involving two other residents resulted in CSSIW taking the home owner/manger to court. This case was reported in the press in October 2011. The owner admitted five offences, including allowing two residents to develop pressure ulcers and failing to seek appropriate medical intervention even though the condition was causing them pain and discomfort. She also admitted failing to ensure she had enough competent staff on duty. The case concluded on 13th October 2011 with the owner being fined £21,000. It had taken two years to conclude. The outcome following the allegations and the subsequent court hearing resulted in the home being under increased monitoring by CSSIW and Contracts & Commissioning. The home has since closed down.

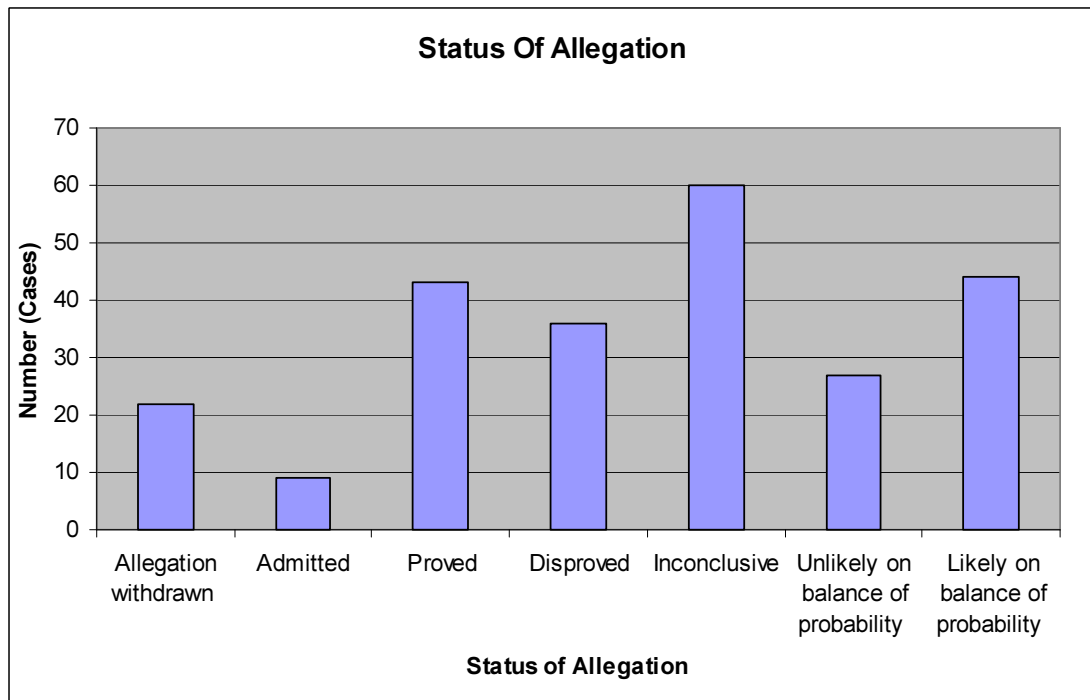
Appendix 3



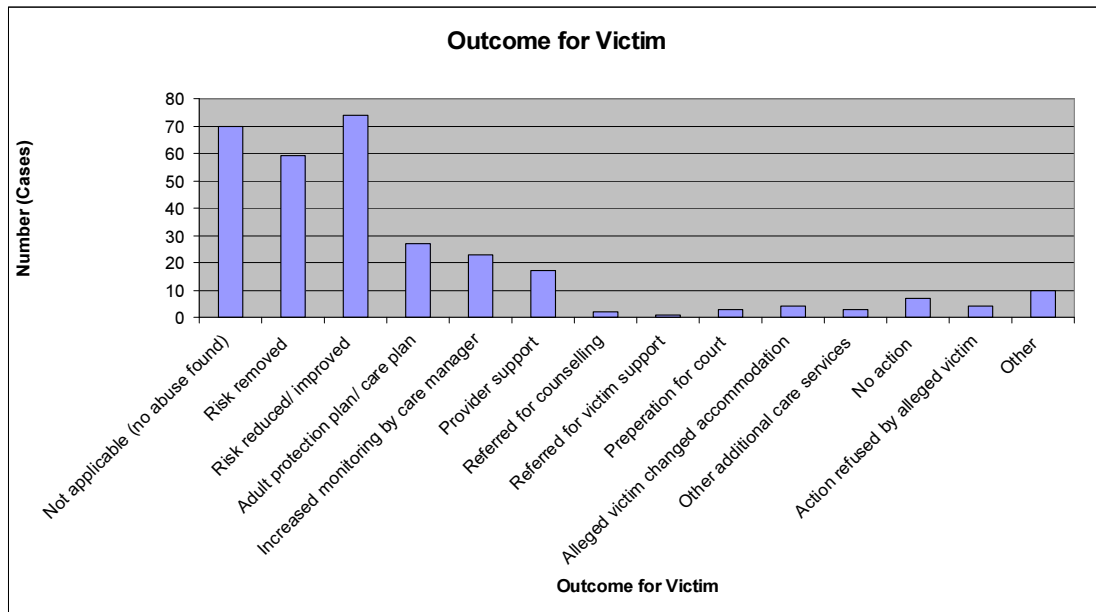
Appendix 4



Appendix 5



Appendix 6



Case Study B – relates to Appendix 6

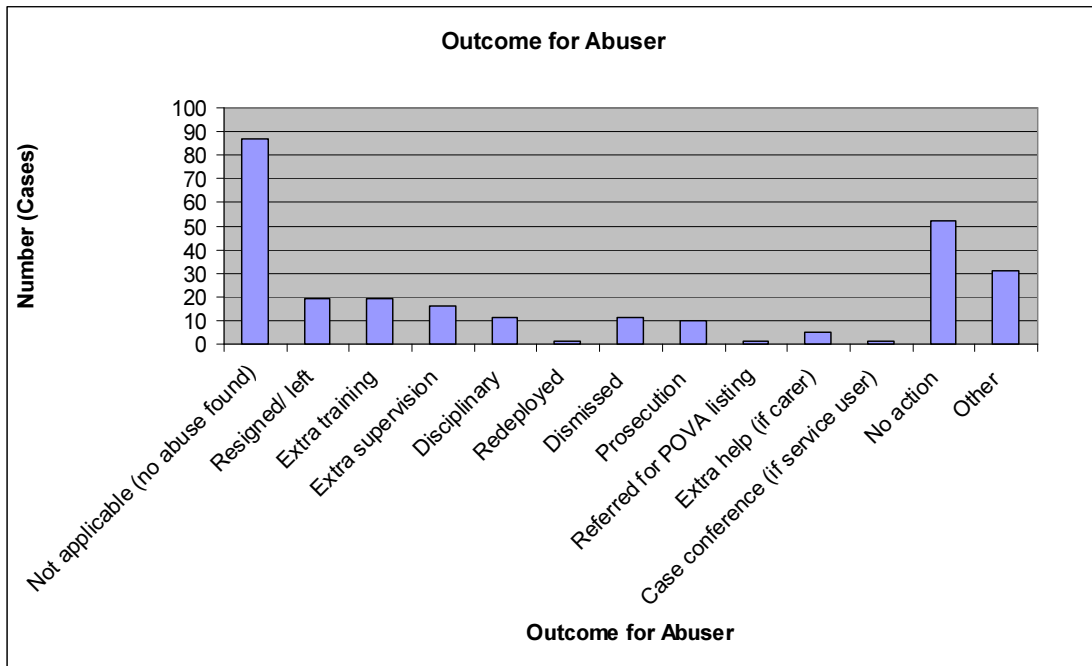
An allegation of physical abuse was made by a staff member against the manager of a home. The allegation related to an incident when the service user in question had to be restrained.

The manager was immediately suspended and further investigations took place with the police taking the initial lead. The home's policies in relation to restraint were requested and staff on duty were interviewed by the police. CSSIW were involved due to the need to identify a new interim manager following the manager's suspension.

Police completed their investigation and came to the conclusion that there was no criminal evidence of physical abuse. It became clear during the investigation that whilst the relevant policies were in place, staff guidelines in relation to the implementation of these policies were vague. With the police role having ended the POVA meeting went on to look at what action needed to be addressed in relation to improving safeguarding measures i.e. staff guidance around the policy of restraining and ensuring that all mandatory training was completed. CSSIW completed an unannounced visit and further Multi-Disciplinary Meetings were convened to ensure that the care plan of the service user concerned was reviewed with all appropriate risk assessments clearly specifying how to safely manage episodes of challenging behaviour.

The outcome from this POVA investigation was that the allegation of physical abuse was disproved. Actions relating to staff training and revised policies has resulted in a clearer understanding of the use of restraint thus reducing the risks of possible physical abuse. This in turn has led to improved safeguarding measures for all the residents within this care setting.

Appendix 7



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Agenda Item 6

Report To: Partnerships Scrutiny Committee

Date of Meeting: 8 November 2012

Lead Member / Officer: Cllr Bobby Feeley / Phil Gilroy Head of Adult Services

Report Author: Mike Bell, EDT Regional Co-ordinator

Title: Joint Out of Hours Emergency Duty Service

1. What is the report about?

This report informs Members on the progress of the North East Wales Emergency Duty Team (NEWEDT).

2. What is the reason for making this report?

The report provides information on the developments in the NEWEDT service particularly in relation to:

- Feedback from a workshop held to Review the Service Operational Model.
- Request by Conwy County Council to become a Member of the NEWEDT Information and Systems.
- Review of 2011 -12 Service Outcomes and Performance Indicators
- Key Service Objectives 2012-13

3. What are the Recommendations?

That Scrutiny Committee consider and comment on the report and attached Performance Management Information

4. Report details.

Introduction

- 4.1 NEWEDT provides an emergency social work service for the counties of Wrexham, Flintshire and Denbighshire during the hours when mainstream services are closed. The Service, managed and based in Wrexham, became operational in June 2008 serving the three Partner Local Authorities.
- 4.2 A review of the Service Operational Delivery Model took place in November 2011 involving the Partner Authorities. The focus of the meeting incorporated service strategy; governance arrangements; organisational structure and management accountability, including consideration given to potential efficiency savings.

4.3 As a result of the Review the following action points were identified:

Further analysis of differential usage by Partner Authorities and need to explore and find agreed formula for apportioning Service Costs between Partner Authorities.

- Written Agreement in respect of delegated Management Responsibilities of EDT Regional Co-ordinator.
- Need to agree common format and content for reports to Scrutiny Committee.

All the above Action Points are being progressed.

Request by Conwy County Council to become a Member of the North East Wales EDT

4.4 Conwy County Council have requested to become Partners in the NEWEDT

4.5 Following agreement at the Partnership Operational Management Board on 1 June 2012 a Consultant has been interviewed and commissioned to complete a business case on behalf of the Partner Authorities with the main focus being the feasibility of a proposed enlargement of the current Partnership and thorough analysis of risk.

Information and Systems.

4.6 Further enhancement of information systems was achieved with the implementation of a new enhanced electronic data set which captures performance activity which in turn will inform future planning and Service strategy to better target resource allocation.

4.7 EDT staff underwent Paris refresher training, with it also planned for them to undergo Adult Protection module (Raise) in Autumn 2012.

4.8 **Review of 2011 -12 Service Outcomes and Performance indicators**

We have:

- Consistently provided an emergency social work response including a safe service to the three Partner Authorities.
- Service delivered within budget.
- Effective and appropriate use of Out of Hours legal advice service utilised on two occasions as per Climbie recommendations.
- Legal Update of NEWEDT Policies and Procedures completed.

4.10 Performance Data

PI Ref	Indicator	2011/12 Target	Actual Team Performance 2011/12	2012/13 Target	Actual Team Performance 2012/13 Qtr 1 & 2
EDT 1	NEWEDT bilingual Complaints, Comments and Compliments Audit. Positive/Negative	95%	96% Positive 4 % Negative	95%	99.92% Positive 0.08% negative
EDT 2	Percentage of supervision and appraisals completed within timescale.	90%	88%	90%	92%
EDT 3	Sickness/Absence	70%	67%	80%	78.95
EDT 4	Staff Training	98%	96%	95%	91%
EDT 5	Percentage of service user ethnicity recorded.	70%	49%	70%	80.76% Qtr 1
EDT 6	Percentage of Child Protection Register checks successfully completed.	99%	98%	100%	91.07% Qtr 1
EDT 7	Percentage of Section 136 requests responded to within 2 hours.	95%	92.4%	95%	96.74 Qtr 1
EDT 8	Percentage of calls answered by Out of Hours.	83%	91.68	85%	87.92 Qtr 1

4.11 Key Service Objectives 2012 -13

- Implement and carry out action points from Review of Service feedback from Workshop held with Partner Authorities .
- Continue to work towards meeting Inspectorate Standards identified in 'Open all hours' document, including Quality Assurance measures
- Review and Update Service Continuity Plan
- Service Review of Chester Care (Call Centre)
- Continue to develop working practice, protocols and formalise them between EDT and Partner agencies (Police, Health, ambulance service).
- Deliver Service within Budget.

5. **How does the decision contribute to the Corporate Priorities?**

NEWEDT provide services that protect vulnerable people living in Denbighshire.

6. **What will it cost and how will it affect other services?**

A review of the funding arrangements based on a proposed revised formula, to be agreed by the Partners, could lead to potential efficiencies for Denbighshire.

7. **What consultations have been carried out and has an Equality Impact Assessment Screening been undertaken?**

The NEW EDT Regional Coordinator and Team Manager have undergone Equalities Management Training. The following have been Implemented:

- The EDT enhanced log is set to capture data on a broad range of Minorities Groups.
- NEWEDT Policies & Procedures have undergone Equalities Screening.
- EDT staff Equalities refresher training set for Quarter 3

8. Chief Finance Officer Statement

There are no financial implications arising directly from this report.

9. What risks are there and is there anything we can do to reduce them?

There are no risks arising directly from this report.

10. Power to make the Decision

This report is for information only.

Telephone Calls Received by Partner Authorities 2012-13

Authority	Apr - June		Jul - Sept		Oct - Dec		Jan - Mar	
	No	%	No	%	No	%	No	%
Wrexham	973	38.17%		#DIV/0!		#DIV/0!		#DIV/0!
Flintshire	735	28.83%		#DIV/0!		#DIV/0!		#DIV/0!
Denbighshire	613	24.05%		#DIV/0!		#DIV/0!		#DIV/0!
Other Authority	153	6.00%		#DIV/0!		#DIV/0!		#DIV/0!
Business Calls/Unknown	75	2.94%		#DIV/0!		#DIV/0!		#DIV/0!
Totals	2549	100.00%	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

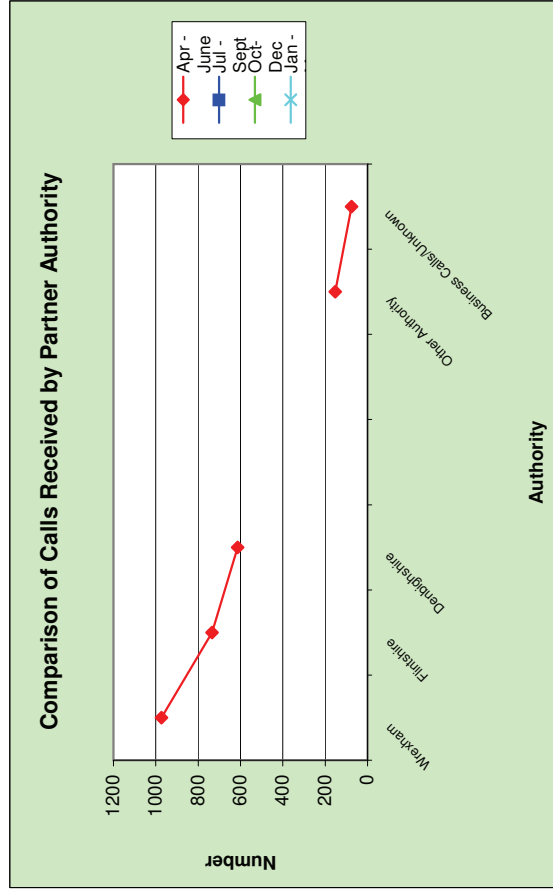


Table 1A

% Calls received by EDT/Call centre 2012-13

	Apr - Jun		Jul- Sep		Oct-Dec		Jan-Mar	
	No	%	No	%	No	%	No	%
EDT	2241	87.92%		#DIV/0!		#DIV/0!		#DIV/0!
Call Centre	308	12.08%		#DIV/0!		#DIV/0!		#DIV/0!
Totals	2549	100.00%	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!

Graph 1A

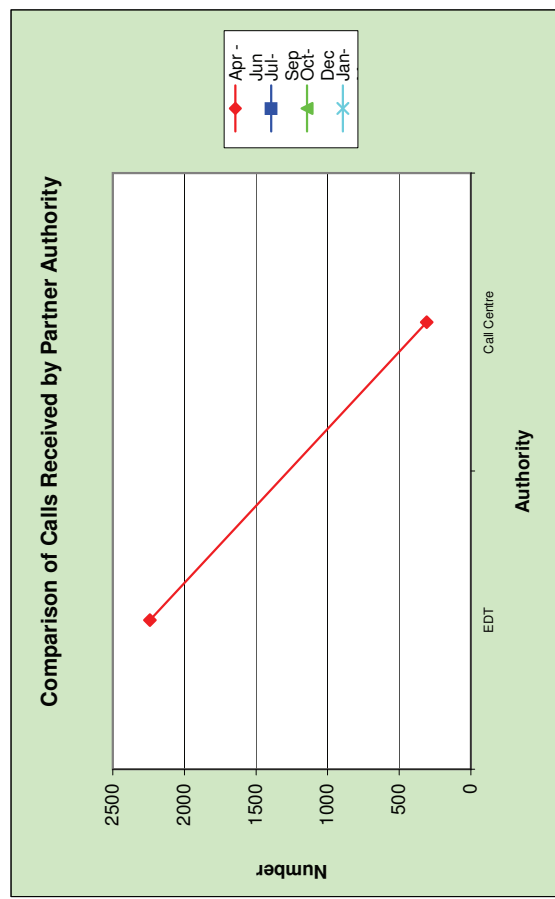
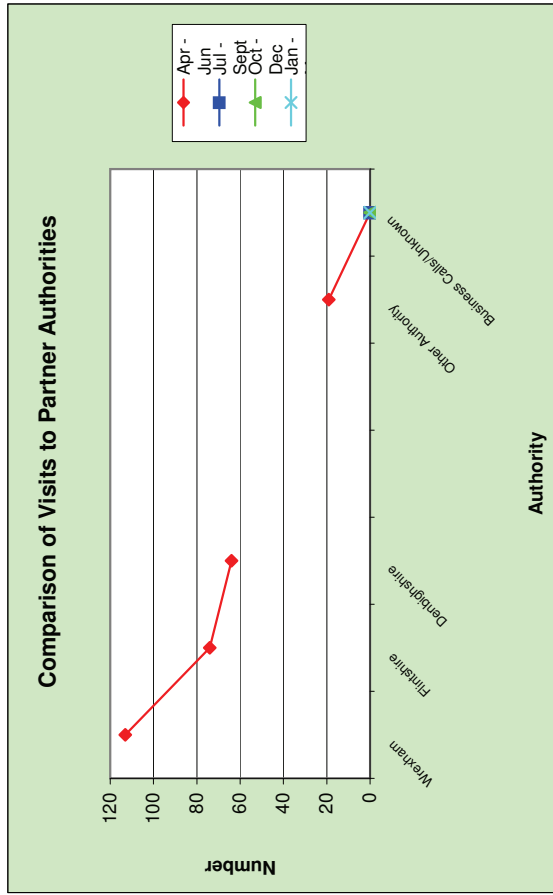


Table 2B

Visits to Partner Authorities - 2012-13											
Visits	Apr - Jun		Jul - Sept		Oct - Dec		Jan - Mar				
	No	%	No	%	No	%	No	%	No	%	
Wrexham	113	41.85%		#DIV/0!		#DIV/0!					#DIV/0!
Flintshire	74	27.41%		#DIV/0!		#DIV/0!					#DIV/0!
Denbighshire	64	23.70%		#DIV/0!		#DIV/0!					#DIV/0!
Other Authority	19	7.04%		#DIV/0!		#DIV/0!					#DIV/0!
Totals	270	100.00%	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	0	#DIV/0!	#DIV/0!

Graph 2B



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Report To: Partnerships Scrutiny Committee

Date: November 8th, 2012

Lead Member / Officer: Corporate Directors for Modernisation and Wellbeing and for Customers

Report Author: Wayne Wheatley/Sue Trehearn

Title: Post Pembrokeshire Safeguarding Action Plan

1. What is the report about?

In August 2011, CSSIW and Estyn published the report of their joint investigation into the handling and management of allegations of professional abuse and the arrangements for safeguarding and protecting children in education services in Pembrokeshire. The report identified significant failings by the authority in safeguarding children and put in place a series of requirements. A year later, a Joint Review was undertaken to consider progress and make further recommendations. These reports identified shortcomings and made recommendations in the following areas:

- Recruitment
- Record keeping
- Processes, policies and procedures
- Training
- Reporting and scrutiny

Further specific issues have been highlighted subsequently- especially relating to the use of “time-out” rooms in Pembrokeshire schools.

Practice in Denbighshire, as in other authorities in Wales, has been audited and reviewed against the findings and recommendations in both reports and any actions for improvement have been added to the Safeguarding Action Plan (Appendix 1) so that progress can be monitored on a corporate basis.

2. What is the reason for making this report?

To inform the Committee of actions taken by the authority in response to the Inspectorates’ findings in Pembrokeshire and to provide information on the implementation of actions in the corporate Safeguarding Action Plan so that progress can be considered.

To appraise the Committee of the scrutiny arrangements of the Conwy and Denbighshire Local Safeguarding Children Board (LSCB) as the statutory body with responsibility for co-ordinating and ensuring the effectiveness of child protection and safeguarding activity across both authority areas. This includes responsibility for ensuring there are effective inter-agency procedures in place for dealing with allegations of professional abuse and monitoring and evaluating the effectiveness of those procedures.

Whilst the safeguarding action plan focuses on the findings of the Pembrokeshire County Council report, it also addresses more general practice issues as well as policy and procedural points and some issues raised in the Safeguarding Action Plan will be best addressed by the Local Safeguarding Children's Board.

3. What are the Recommendations?

That the Committee considers the contents of the report and progress in implementing the Safeguarding Action Plan .

That the role and scrutiny function of the LSCB in monitoring safeguarding activity across Conwy and Denbighshire is noted.

4. Report details.

LSCB structures for scrutinising safeguarding arrangements

Under Section 28 of the Children Act 2004, the Local Safeguarding children Board (LSCB) has an overarching role in ensuring that all statutory partners of the Board and any other person providing services on their behalf, discharge their functions having due regard to the need to safeguard and promote the welfare of children. As part of monitoring processes, partners are required to undertake an annual Section 28 audit which covers safe recruitment, reporting, training and supervision policies and practice within the agency/organisation. Any actions required are identified by the Audit group and reported back to the agency to be addressed and to the Board. A shorter version of this audit has been produced for use by the voluntary sector and contracted/commissioned services. In addition, statutory partners are required to produce an annual report to the Board, identifying their key safeguarding priorities, how these have been progressed and the impact on outcomes for children and young people. They are also asked to report on any outstanding actions from the Section 28 audit.

Safeguarding Action Plan

Denbighshire's Action Plan was initially developed in response to Ministerial requests to audit practice against the findings of the first Pembrokeshire report. It has subsequently been developed as further issues have surfaced or been raised nationally. It has proved to be a bit like painting the Forth Bridge- but this should be taken as a positive indication of increasing awareness, vigilance and improvement.

Progress is driven through the "Social Services and Education Management Team" which meets regularly and comprises the relevant Corporate Directors and Heads of Service from these services. These arrangements do not supersede those of the LSCB but are designed to ensure an appropriate focus on Denbighshire as a complex multi-functional corporate organisation.

Points 1 – 13, Pages 2 – 6 and Point 26 p 11: CRB Checks/References and HR Policies plus Safeguarding and Third Sector organisations

Arrangements for ensuring safe employment, not least in schools, were a key area in the Pembrokeshire reports. Over the last 12 months, extensive work has been undertaken to assure ourselves that CRB checks are consistently undertaken across Denbighshire County Council, including those for volunteers, and that references are taken up and retained on employee files. The detailed progress against this work is set out in the Action Plan attached.

A key development in hand is the production of regular termly/4 monthly compliance/quality assurance reports which will enable school heads and managers across all local authority services to know routinely the status of CRB checks and references for their staff, and enable follow up.

Aside from the staff/volunteers it directly employs or works with, the Council is also expected to assure itself that organisations it funds or contracts with to provide services have employment practices which safeguard children. This is plainly much more difficult for the council to achieve. However, Point 26 demonstrates the progress that has been made.

On 17th October 2012, the Chief Inspector (CSSIW) wrote to all Welsh Social Services Directors about the need to strengthen safeguarding arrangements in respect of recruitment of staff and asking them to review their procedures, following an investigation into the recruitment and Human Resource practices of five authorities. The investigation identified concerns about inadequate information in references, insufficient scrutiny of references on the part of the prospective employer and unsafe arrangements for recruiting agency social workers.

In Denbighshire, the reference policy has been amended to allow more information relating to employment concerns to be shared with other employers. Consideration is being given to include a question, on both requesting and giving a reference, to cover any safeguarding concerns in an employment context. A national conference in November will also help shape our response to the latest issues raised.

Point 14 – Safeguarding Policies and Procedures

Children and Families Service are responsible for convening and chairing all strategy meetings where there is an allegation against a person working with children (known as Part 1V meetings). Practice and procedures were reviewed following the first inspection report in August. A revised protocol for managing allegations is now being used which addresses issues raised in the report. While consideration has been given to developing this on an all Wales basis, there are no timescales for this work. This protocol includes a reviewed format/agenda for meetings, invitation lists and standard letters. The protocol is currently being considered by the LSCB for ratification and use across the Conwy/Denbighshire area.

Points 15 and 16 – Employment actions

In September 2011, the Children's Services and Education Safeguarding Officers undertook an audit of all minutes of professional abuse allegation strategy meetings for the previous three years to ensure that the recommended employment actions from those meetings had been carried out. While it could be established that there were no failings in this area, it was occasionally difficult to find the information as it was stored in different sources. Employers are now routinely asked to share their risk assessments with the Chair and to report back in writing on employment related actions. There is now also a nominated HR officer for safeguarding issues.

Point 17 – School Governors

Prior to the reports on Pembrokeshire, school governors were not routinely invited to strategy meetings. Where the allegation was against a member of school staff, either

the Head Teacher or relevant manager if non-teaching staff, were invited, as well as HR. The Safeguarding Manager for Education attended all meetings about education staff and also attended other professional abuse strategy meetings in an advisory capacity and to provide information where there was a school age child. All schools now have in place a named Governor for safeguarding who oversees these key roles of the school (see Point 23 below), who will be invited to all strategy meetings involving school staff, in addition to those mentioned above.

Point 18 – Reporting to the LSCB

Mechanisms are in place for information about allegations of professional abuse and the outcome of investigations in each authority area, to be reported to the LSCB Practice Development Group on a quarterly basis and there is a process in place for exceptions reporting to the Serious Case Review Group on individual cases of concern. The Practice Development Group has responsibility for ensuring local procedures are in place and are currently reviewing a draft protocol for joint social service and police and single agency child protection enquiries. The Pembrokeshire report noted that a local protocol covering how all forms of allegations of harm will be investigated is good practice.

Point 20 - School Safeguarding Audit Checklist

The safeguarding audit was implemented in June 2012 across all schools in the county. All schools have completed and returned the audit. The “gaps” identified by schools under the key headings are being addressed. Comprehensive Governor training is underway. 22 schools have received this training this term.

All schools have in place a clear child protection policy reviewed annually. Safe recruitment training, highlighted in the audit by 39 schools, is to be addressed by HR. The quality assurance framework document relating to schools and education has been re-sent to schools and used extensively in all training to management teams of schools and governor training.

Point 23 – School Governor with responsibility for safeguarding.

All schools have in place a named Governor for safeguarding who oversees these key roles of the school. The named governor has responsibility to fulfil the areas of operation relating to this role in the QA framework document and agenda items on governor body meetings relating to safeguarding.

Point 27 – Restrictive Interventions / Time Outs Rooms in Schools/ Establishments

Denbighshire has a common policy across all secondary schools on ‘ use of Reasonable Force and Restrictive Physical Intervention’ The policy was formulated by the Secondary Deputies and LA Officers group. The policy will be in schools by late October 2012 after which consultation with primary schools will commence. The aim of the policy is for it to be accepted by all governing bodies of all schools by Easter 2013. The use of Time Out rooms is covered in the policy.

5. How does the decision contribute to the Corporate Priorities?

One of the council’s priorities is to safeguard vulnerable people and enable them to live independently.

6. What consultations have been carried out?

Officers across the authority have contributed to actions in the plan and it has also been received positively by the multi-agency LSCB.

7. Power to make the Decision

Children Act 2004 s 28

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‘SAFEGUARDING’

ACTION PLAN

	ACTION REQUIRED	TIMESCALE	RESPONSIBLE OFFICER	COMMENTS	ACTION REQUIRED	OUT-STANDING ACTION: OWNER
CRB CHECKS						
1	Review "Criminal Records Check Policy and Procedure" to ensure it complies with most up to date policy guidance	November 2012	Emma Safhill	<p>CRB Policy and Procedure amended after receiving comments from 3 SLT members.</p> <p>The policy has been revised to extend the period for renewing CRB checks from 3 - 4 years apart for those services governed by CCISW which will remain at 3 years.</p> <p>Policy to be amended and put into "intranet" ready format</p>	<p>Going to SLT November 2012</p> <p>Going to full Council in Jan 2013</p>	Linda Atkin
2	Completion of process to rectify identified employees requiring CRB checks without valid checks on file	Termly	Emma Safhill	Regular reports required.	Reports to be provided termly for schools and corporately and sent to Heads of Service as well as Directors.	Emma Safhill
3	Corporate Director: Customers to write direct to Governors without valid CRB checks requesting compliance (having double checked any reasonable portability of pre-existing CRB	October 2011	Hywyn Williams	<p>16 governors outstanding at 27/1</p> <p>All complete 21/3/12</p> <p>14.5.12 100% clearance of governors</p> <p>Process of informing HR about</p>	<p>COMPLETED</p> <p>Reminder to be sent</p>	

	checks)			Governors has improved	to schools termly to remind them to inform HR / Governor Support of new Governors appointed. ES to discuss with Governor Support to see if this is already undertaken.	Emma Safhill
4	Completion of work to ensure CRB clearance of volunteers working in schools	31 December 2011	Emma Safhill	Factsheet sent out to schools asking them to let HR know about volunteers before October 2011 half term. HR to then send CRB forms to any new volunteers. Work completed	Reminder to be sent to all schools termly about informing HR of new volunteers	Emma Safhill
5	Clearance of all school transport staff to be confirmed	30 September 2011	Peter Daniels Emma Safhill	HR will now take over responsibility for sending out CRB forms for School Escorts and monitoring their progress.	COMPLETED For all directly employed staff	
5a	Action added 20/1/12 Taxi drivers- range of issues identified : <ul style="list-style-type: none"> - CRB checks- standard/enhanced - Referring through CRB processes - Consistency of decision-making post CRB 	Range of timescales to June 2012	Peter Daniels/Graham Boase		Specific action plan within SE email 20/1/12- to be completed by Licensing Task Group. 6/8/12. Some delays due to other pressing work in Internal Audit. Progress check	Licensing Task Group- BEJ, SE, GB, GW, IB

	disclosure				meeting to be convened between GB, IB and SE	
6	Business partners to establish regular QA audits of compliance with Criminal Records Check and other safe recruitment policies and procedures, as agreed as part of new HR roles and responsibilities	31 October 2011	Joanne Moore	Safe Recruitment requirements are now part of the regular QA audits carried out by HR in schools. HR completed an in-depth check on corporate reference compliance in 2010 and this indicated an excellent compliance rate for employees appointed directly by DCC. Recent checks also indicated a high compliance. Compliance reports mentioned in 2 above, will be available from the end of January 2013 which will enable managers and head teachers to follow up on non-compliance issues.	HR Audit for 2012/13 due to start in October 2012	Joanne Moore to ensure system is embedded
REFERENCES						
7	Completion of spot checks of references held on employee files.	30 September 2011	Emma Safhill	Schools are currently manually checking to ensure references are on file, with spot checks being undertaken by HR. Where there are no references, Schools have	As 6. above Will start annual spot checks on references for Corporate Staff as	Corporate - Emma Safhill Schools – Joanne Moore

				been advised to undertake a risk assessment. This work will be complete by Christmas 2012.	<p>not currently undertaken</p> <p>Query over process of references for Children's Services staff only. ES requires clarification.</p> <p>Corporate policy has always required 2 references. The policy has been revised to encourage schools to take up references.</p>	
8	Development of formal Recruitment Policy covering requirements for taking up references	October 2012	Andrea Malam	January 2012. Policy is in final draft. HoS Panel established 19/1/12 to review prior to adoption by SLT/Council	<p>Policy has been revised. Due to go to SLT in October 2012. Anticipated full council Jan 2013</p> <p>Corporate policy has always required 2 references. The policy has been revised to encourage schools to take up references.</p> <p>Consideration is being given to including a question about</p>	<p>Linda Atkin as 1 above</p> <p>Linda Atkin</p>

					safeguarding concerns in an employment context.	
9	Development of complementary Recruitment and HR Records Policy for staff employed by schools, with appropriate consultation via the School Improvement and Inclusion Group	October 2012	Joanne Moore Andrea Malam	This will be looked at in conjunction with the Recruitment Policy above	As above (policy above is to be adapted so it incorporates schools also) Policy has been revised. Due to go to SLT in October 2012	Linda Atkin as 8 above
10	Relevant HR Business Partner, Heads and school support staff to lead audit of references held on staff files in schools	31 December 2011	Julie Worrall	Schools are responsible for obtaining their own references for school based staff. A piece of work is currently being completed to confirm the status of reference checks in schools and for those staff who do not have these, a full risk assessment is being carried out and signed off by Head Teachers to confirm that all staff are safe to work with the children in their care. This will be complete by the end of the Autumn term (2012). Thereafter it will form part of the termly compliance reporting.	COMPLETED 14.5.12 New SLA action plans will deal with this and anticipate that these will be drawn up and agreed before the end of the summer term. Part of this work will be to re-audit before October 2012 so that new SLAs can be drawn up and agreed before the next financial year. These checks will then be done on a rolling basis in the future every 12 months as part of the school improvement	Joanne Moore

					audit tool	
11	Headteachers to be asked to risk assess current staff and record outcomes, where no references have been taken up at appointment	31 December 2011	Emma Safhill	See above	<p>COMPLETED IN CONJUNCTION WITH NO. 7 ABOVE</p> <p>Julie Worrall has been monitoring this as part of the SLA work with schools</p> <p>13 schools have not responded / undertaken any action regarding this despite several reminders. Issue raised with Business Partners to discuss with HT during Audits due to begin in October 2012</p>	Joanne Moore
12	Current standard template for reference requests to be reviewed and revised	31 December 2011	Andrea Malam	<p>Has been reviewed and will be part of documentation to be reviewed by HoS Panel (which includes HoS from both Education and SS)</p> <p>Consideration is being given to include a question on both requesting and giving a reference to include a question about safeguarding concerns in an employment context.</p>	Policy has been written- due to go to SLT in November 2012	Linda Atkin as 1 above

OTHER HR RECORDS						
13	Review current arrangements for storing and accessing “soft” information	31 December 2011	Emma Safhill	Storing information on staff where there are substantiated (or unproven) child protection concerns but the employee remains in post and possible out of time disciplinary, capability actions which may be relevant and part of a pattern of behaviour).	24.11.11 ES has met with Nia Grisdale from Legal. Initial views are that we cannot store information as it would be against DPA. Nia to review legal aspect and feedback to ES. Feedback given to Sally Ellis	
COMPLIANCE WITH SAFEGUARDING POLICIES AND PROCEDURES – PARTICULARLY RELATING TO PART IV’s INCLUDING FEEDBACK TO PARENTS						
14	The format of minutes of Part IV meetings will be reviewed ensuring headings reflect all the key issues raised in the Pembrokeshire report	Immediate	Wayne Wheatley Sue Trehearn		COMPLETE	
15	Service Manager for Safeguarding and Quality Practice (Children’s Services) and the Education Social Work Team Leader (School Inclusion)	31 December 2011	Wayne Wheatley Sue Trehearn		Audit completed and findings reported to SMT	

	to audit recommended employment actions for all Education Services Part IVs over the past 3 years to ensure recommendations have been carried out					
16	Outcomes meetings to establish routinely that employment related recommendations have been actioned and, if not, that appropriate risk assessments have been carried out and appropriate arrangements made	Immediate	Sue Trehearn	Emma Safhill will be HR Officer responsible for Safeguarding issues and the nominated contact for Part IV meetings. System now in place to check that employment related recommendations are actioned and risk assessments are undertaken if appropriate. Employers are asked to inform children's Services in writing that actions have been completed (Sue Trehearn 19/4/12)	COMPLETE	
17	Governors with safeguarding responsibilities to be invited to Part IV meetings <i>where appropriate</i>	Immediate	Sue Trehearn Wayne Wheatley		5.12.11 COMPLETED Up to date list of governors with safeguarding responsibilities needs to be provided to Child Protection Co-ordinator	Wayne Wheatley
18	Clarification of criteria for	December 2011	Sue Trehearn	Process in place for exceptions	5.12.11	

	reporting to LSCB on individual Part IVs (aggregate reporting is already undertaken)			reports to LSCB SCR Group on individual cases of concern	COMPLETED	
LOCAL AUTHORITY CULTURE						
19	Section on “Safeguarding” to be included as part of quarterly performance reports to Cabinet - under Improving the Council theme	October 2011 onwards	Tony Ward	Section included in Annual Performance Review - October 2011	COMPLETED Section will be included quarterly	
20	Comprehensive Safeguarding Audit Tool to be introduced in all schools as part of routine self assessment process. (This has been subject to initial consultation with Heads and will cover the full range of safeguarding issues, feed into school action planning and Estyn key questions)	By Spring Term 2012	Wayne Wheatley	Audit Tool piloted across 4 schools with v positive outcomes. To be implemented bilingually January 2012, with requirement for all schools to audit to tight timescale. All Action Plans to be returned to ESW for analysis	Audit goes out April 2012 Monitor outcomes	Wayne Wheatley
21	Senior officers to work with Chairs and Vice-Chairs of the new Scrutiny Committees to ensure a balanced programme of scrutiny of safeguarding performance and arrangements	Report on delivery of LSCB Business Plan (Partnerships Scrutiny) November 2011	Sally Ellis Leighton Rees Wayne Wheatley	Relevant items agreed for Partnerships Scrutiny (November 2011) and Performance Scrutiny (November 2011). Regular information on Children’s Services also to be submitted regularly. Safeguarding in Education Services item agreed for Partnerships Scrutiny- March 2012. Seems to ensure reasonable coverage- SE-	COMPLETED	

				30.11.11. Work programme for 12/13 also ensures reasonable coverage		
22	Format for School Standards Monitoring Group to be revised around Estyn key questions. Performance on safeguarding will form a natural part of this	From Autumn term 2011	Karen Evans	Done	COMPLETED 12.11	
TRAINING AND POLICY						
23	Target schools without a designated governor with responsibility for safeguarding and ensure those newly designated attend training	End of Christmas Term 2011	Wayne Wheatley Chris Harness	Analysis of gaps and training programme to address due to be finalised by 16.12.11	COMPLETED	
OTHER						
24	Report to the Conwy/Denbighshire LSCB on findings and actions flowing from this work	December 2011	Gabrielle Heaney	On Agenda - Conwy's also	COMPLETED	✓
25	Convening of one meeting	November 2011	Gwen Carrington	ADEW accepted Gwen's invitation	Hywyn Williams to	

	(NWSSIC/ADEW/HR leads) to identify common issues across the region and the potential for sharing leadership of work		Hywyn Williams	to a meeting. Date likely to be December 2011	confirm date of meeting and report back to SSEM SUPERSEDED	
26	<p>Safeguarding and third sector organisations (Action added 5/12/11)</p> <ol style="list-style-type: none"> 1) Participate in joint group with Conwy on these issues- working to the LSCB 2) undertake quick quality check in Denbighshire on safeguarding arrangements of current Cymorth funded projects 	<p>From December 2011</p> <p>By February 2012</p>	<p>Suzanne Bradley</p> <p>Diane Hesketh/ Wayne Wheatley</p>	<p>Ongoing</p> <p>Request made of 31 projects. 80% response rate within deadline of end January 2012. Upon review by the Safeguarding officer, the following recommendations were made in order to provide consistency, guidance and good practice for future safeguarding within projects and partnerships in Denbighshire including Families First programme projects, that:</p> <ul style="list-style-type: none"> • Each organisation names their child protection/safeguarding officer within policies and procedures, clarifying the role of this officer • each organisation ensures there is a 24 hour per day service, 365 days per year with a repository for child protection information • each organisation adopts and adapts the Authority's "Self audit Tool: safeguarding in your 	<p>Completed January 2012</p>	

				<p>organization” and identifies an action plan and timeline for regular review of all procedures</p> <ul style="list-style-type: none"> • safeguarding training is provided for all new projects and partnerships • safeguarding is now a standing item at CYPSP 		
	3) include requirement for annual self assessment of safeguarding arrangements in Denbighshire contracts for new Families First, Flying Start and 14 - 19 Learning Network agreements	from December 2011	Diane Hesketh/ Jan Jukes- Hughes/Suzanne Bradley/John Gambles	The new Families First contracts reflect the recommendations from the Safeguarding Officer as above with a specific requirement for annual self assessment and an annual audit of safeguarding practice with an emphasis on more robust safe employment practices		
	4) work through existing Denbighshire umbrella groups and services (eg MyM, PPA, Leisure Services, DVSC, Education Safeguarding Officer) to promote use of annual self assessment approach above and to check safeguarding arrangements of	2012/13	Suzanne Bradley Jamie Groves Wayne Wheatley	<p>Suzanne working on format- to be agreed via Wayne Wheatley/Sally Ellis. Included as condition of new FF contracts from April 2012</p> <p>Agenda item for TSLG January 2012</p> <p>Systematic approach needed to potential roll out beyond funded organisations. January 2012- Leisure Services have allocated responsibilities for safeguarding</p>		

	<p>organisations using school premises</p> <p>5) Seek LSCB support to write to WG about loosening of CRB eligibility criteria at same time as regulatory expectations of safeguarding are tightening</p> <p>6) Request final report on implementation of Safeguarding Toolkit from NSPCC and explore options for funding of update/further roll out in Denbighshire of similar approach "Safer Communities Network"</p>	<p>December 2011</p>	<p>Sally Ellis</p> <p>Suzanne Bradley</p>	<p>through performance appraisal process both for directly provided services and those involving voluntary providers. Council cannot control safeguarding arrangements of organizations using school premises</p> <p>Agreed LSCB January 2012</p> <p>19 September 2012 Update from Suzanne Mollison, DVSC</p> <p>"We have now revised the safeguarding audit tool in light of the CRB changes and have worked with the WCVA CRU staff to get the wording correct, in a streamlined format. We are holding 2 x 2-hour re-launch events on the afternoon of Tuesday October 16 in Conwy Leisure Centre and during the evening of Wednesday 24 October in the Optic Centre to engage as many Conwy and Denbighshire 3rd sector as possible, in partnership with the CRU, as well as the 2 CYPP's, CVC's and LSCB. The programme includes a CRB update and a good practice workshop in using the audit tool. The audit tool will again be given away on memory sticks.</p> <p>Our follow-up contact to those</p>		
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				organisations who attended the first event in March provided us with very little information on the uptake and use of the audit tool, despite their initial enthusiasm on the day. We also contacted those organisations who booked places but did not attend, to make them aware of what they'd missed. I'm not aware of particular resistance, probably more pressure of work. We are planning to provide a better feedback system to put in place with attendees following the events next month"		
27	Restrictive interventions- action added 21/6/12					
27a	Development of policy for use of restrictive interventions	November 2012	Sheila Breeze	SB working with secondary school heads to develop policy. Ratification by governors anticipated September/October 2012, thence to Scrutiny. Policy to be shared with Children's Services to ensure consistency of approach. Ultimately expected to become part of schools' self assessment audit framework		
27b	Audit of timeout rooms and subsequent development of policy	November 2012	Sheila Breeze	Audit being undertaken June 2012, including in primary schools. Policy to be developed once audit complete. Thought to be given to		

				how use of timeout rooms could be recorded to enable monitoring. Ratification of policy by governors expected September/October 2012. Policy to be shared with Children's Services to ensure consistency of approach. Ultimately expected to become part of schools' self assessment audit framework		
27c	Agree statement re restrictive interventions for inclusion in school prospectuses	November 2012	Sheila Breeze	Statement to be drafted- upfront but lowkey. Mechanisms for parental consent to be considered		
27d	Agree relevant actions relating to contracted services	April 2013	Sally Ellis/ Vicky Poole	As part of the Children's Workstream within the Regional Hub project 1) Regional Hub to be asked to look at how we take collective approach where there are escalating concerns about a specific residential provision 2) Regional Hub to look at how we ensure existing specs and QA mechanisms are sufficiently tight to pick up on practice re restrictive interventions/use of timeout rooms	Escalating concerns protocol, specific for children's residential provision and monitoring framework under development October 2012	
27e	Report to Scrutiny	November 2012	Sally Ellis/ Hywyn Williams	SSEMT to agree September 2012 the form and content of this- to cover all Pembrokeshire related work, not just use of restrictive	Agenda item for SSEMT September	

				interventions		
27f	Report to LSCB	Annual reporting to LSCB	Relevant Managers	LSCB has prepared a common template for annual reports and feedback and further action points are reported back to services after completion of audit process for the reports submitted.	Reports will be prepared as per work programme for LSCB	

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Report To:	Scrutiny Committee
Date of Meeting:	November 2012
Lead Member / Officer:	Councillor David Smith / Councillor Bobby Feeley
Report Author:	Emma Rathbone
Title:	Three Year Strategic Youth Justice Plan

1. What is the report about?

The report informs Scrutiny Committee of the background, purpose and intentions of the Strategic Youth Justice Plan and provides the final draft intended for submission to the Youth Justice Board and its subsequent publication and distribution.

2. What is the reason for making this report?

The Youth Justice Board (YJB) oversees the youth justice system in England and Wales and works to prevent offending and re-offending by children and young people under the age of 18.

The YJB is required to monitor and report on the performance of the youth justice system to the Home Secretary. It does this through the Strategic Youth Justice Plans submitted annually by each Youth Justice Service (YJS) and through the collection of performance data. Regional Teams of the YJB receive submission of the Youth Justice Plan.

3. What are the Recommendations?

That members consider and comment on the Conwy/Denbighshire Strategic Youth Justice Plan review for 2012 / 2013.

4. Report details.

The Strategic Youth Justice Plan describes how local youth justice services operate, the challenges that they face and their plans to overcome potential risks to future delivery. In order to deliver youth justice outcomes youth offending teams must function effectively in two key sectors: criminal justice and services for children and young people. They should be closely aligned and engaged with Children and Young People's Partnerships and Community Safety Partnerships. In Wales, this means that YJSs operate in an environment that is governed by both devolved and reserved lines of accountability to both the UK and the Welsh Assembly Government. For this reason, the YJB works with the devolved administration to ensure that its monitoring and practice improvement activity is appropriate to the delivery of children's services in Wales.

Local Priorities

Our customers

Our primary customers are children and young people in the youth justice system, their families and the victims of their crimes. We also work with children and young people and their families to prevent them entering the youth justice system. Secondary customers would include all communities in Conwy and Denbighshire who are affected by the criminal and anti-social behaviour of children and young people that we are trying to reduce and prevent.

What we deliver for Denbighshire/Conwy

Conwy/Denbighshire Youth Justice Service is a statutory multi-agency partnership hosted within Conwy County Borough Council. Our purpose is to prevent children and young people from offending whilst safeguarding their welfare, protecting the public and helping restore the damage caused to the victims of their crimes. Our aim is to make Conwy/Denbighshire an even safer place to live and help young people achieve their full potential in life. We strive hard to work proactively with the two counties diverse population.

Our service strategic priorities for the next 3 years

How our priorities help to deliver the Council's Strategic Ambitions

The Conwy/Denbighshire YJS will contribute to both local authorities strategic aims by making it a safer place to live and work and to enable young people to make a positive contribution to their communities and prevent negative impacts on others.

How our priorities help to deliver the Council's core roles

Actions in the Conwy/Denbighshire YJS plan will contribute to the Council's core role 'to act as a safety net for the most vulnerable people in our county and protect the public' with particular reference to working with partners to deliver a coordinated approach to prolific criminal offenders and making sure vulnerable people are safe in their homes, schools and communities.

Successful delivery of priorities would mean that:

- Children and young people would be law abiding, engaged in positive behaviour and show respect for others
- Parents take responsibility for their children's behaviour.
- Communities believe they get on well together and have confidence in the way that crime and anti-social behaviour is dealt with by local authorities and the police.

- Victims of crime would feel some of the damage caused had been restored and the public would have confidence and feel protected
- Reducing the number of children and young people coming into the youth justice system (first time entrants)
- Reducing re-offending by children and young people
- Reducing the numbers of young people going into custody (prison) either sentenced or on remand

The agreed operational objectives for 2012-15 are: (further specific themed priorities in section 3 of the operational plan)

1. Increase use of partnerships and community agencies to identify problem areas and potential solutions, in order to focus youth crime prevention activities where they are most likely to have a direct impact
2. Ensure the Quality Assurance management Process Policy is followed to evidence regular management oversight of all cases from start to end.
3. A timely and good quality assessment of the individual's vulnerability and *Risk of Harm to others* is completed at the start, as Appropriate to the specific sentence.
4. The Asset assessment and plan of work with the case is regularly reviewed with a frequency consistent with national standards for youth offending services and following any significant change.
5. Further develop young people's participation across the borough, so that they are actively involved in both identifying the issues and areas of concern to them and creating the solutions.
6. Integrate assessments of young people to better identify who is at greatest risk of reoffending, so that interventions can be targeted. With the development of the scaled approach and YRO the effective assessment and identification of Risk in a consistent manner will be central to delivering effective interventions.
7. Embed partnership initiatives to tackle recidivism among young people, in collaboration with the Children and Young People's Partnership, Local Safeguarding Board and schools.

5. How does the decision contribute to the Corporate Priorities?

The plan contributes to the vision for children and young people in Denbighshire where children and young people are empowered and supported to develop to their full potential and have the life skills and opportunities to play an active part in society. The plan also supports a vision for community safety where local people live in a safe, fear-free and tolerant community.

The plan also supports the Big Plan for Denbighshire and is linked with the joint Local Children Safeguarding Board for Conwy Denbighshire.

6. What will it cost and how will it affect other services?

Conwy/Denbighshire Youth Justice Service has a complex budget structure made up of partner agency cash and in-kind financial contributions, core government funding from the YJB for England and Wales and a range of time limited funding. The Strategic Youth Justice Plan is funded from the YJS core budget. Conwy hold the financial control for the partnership.

7. What consultations have been carried out?

The YJS Board, YJS Strategic Managers, YJS Operational Managers and Community Safety Team have been consulted on the plan and have provided input accordingly. Once committee has agreed its content it can go out in the public domain.

8. Chief Finance Officer Statement

The costs associated with the implementation of the Plan must be contained within agreed limits. The council's financial contribution to the partnership is approximately £220k.

9. What risks are there and is there anything we can do to reduce them?

The work of the Youth Justice Service as set out in the Youth Justice Plan makes a significant contribution to reducing crime and disorder by young people in Conwy.

The sustainability of this plan is subject to resource allocations received by the service from a number of sources. For this reason the plan is reviewed on an annual basis.

Human Rights Implications – are in accordance with the crime and disorder act 1998.

If the plan is not agreed it would result in a breach of the Council's Constitution of having a statutory Strategic Youth Justice plan in place thus the YJB would not release the funding for the service having a negative impact on local youth justice planning.

10. Power to make the Decision

The Crime and Disorder Act 1998, s 38

11. Appendix

Conwy and Denbighshire Youth Justice Plan 2012-15

Conwy & Denbighshire Youth Justice Business Plan 2012-2015

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Annual detailed service review and operational plan on 6 themes covering:

- a) Performance
- b) Story behind the data
- c) What did we do
- d) Priorities
- e) Changes in legislation

Risk management plan

Section 1.

National Priorities

The Youth Justice Board for England and Wales (YJB) is a non-departmental public body created by the Crime and Disorder Act 1998. We oversee the youth justice system in England and Wales. We work to prevent offending and reoffending by children and young people under the age of 18, and to ensure that custody for them is safe, secure, and addresses the causes of their offending behaviour.

The 2012-15 strategic aims of the YJB are to:

- prevent offending
- reduce repeat reoffending
- ensure the safe and effective use of custody
- Increase victim and public confidence.

The Youth Justice Plan Cymru describes how local youth justice services operate, the challenges that they face and their plans to overcome potential risks to future delivery. In order to deliver youth justice outcomes youth offending teams must function effectively in two key sectors: criminal justice and services for children and young people. They should be closely aligned and engaged with Children and Young People's Partnerships and Community Safety Partnerships. In Wales, this means that YJSs operate in an environment that is governed by both devolved and reserved lines of accountability to both the UK and the Welsh Assembly Government. For this reason, the YJB works with the devolved administration to ensure that its monitoring and practice improvement activity is appropriate to the delivery of children's services in Wales. This three year plan will focus on six outcomes prioritised by Welsh government and the Welsh YJS:

The 2012-15 priorities for the YJB in Wales are:

- Reduce the number of first-time entrants to the youth justice system in Wales.
- Reduce the rate of proven reoffending for young people.
- Reduce the proportion of young people who receive a conviction in court then being sentenced to custody.
- Increase engagement in education, training and employment of young people in the youth justice system in Wales
- Increase access to suitable accommodation for young people in the youth justice system in Wales.

- Ensure that children and young people in the youth justice system in Wales with identified substance misuse needs gain timely access to appropriate specialist assessment and treatment

Local Priorities

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Conwy/Denbighshire Youth Justice Service is a statutory multi-agency partnership hosted within Conwy County Borough Council. Our purpose is to prevent children and young people from offending whilst safeguarding their welfare, protecting the public and helping restore the damage caused to the victims of their crimes. Our aim is to make Conwy/Denbighshire an even safer place to live and help young people achieve their full potential in life. We strive hard to work proactively with the two counties diverse population.

Our service strategic priorities for the next 3 years

How our priorities help to deliver the Council's Strategic Ambitions

The Conwy/Denbighshire YJS will contribute to both local authorities strategic aims by making it a safer place to live and work and to enable young people to make a positive contribution to their communities and prevent negative impacts on others.

How our priorities help to deliver the Council's core roles

Actions in the Conwy/Denbighshire YJS plan will contribute to the Council's core role 'to act as a safety net for the most vulnerable people in our county and protect the public' with particular reference to working with partners to deliver a coordinated approach to prolific criminal offenders and making sure vulnerable people are safe in their homes, schools and communities.

Successful delivery of priorities would mean that:

- Children and young people would be law abiding, engaged in positive behaviour and show respect for others
- Parents take responsibility for their children's behaviour.
- Communities believe they get on well together and have confidence in the way that crime and anti-social behaviour is dealt with by local authorities and the police.
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The agreed operational objectives for 2012-15 are: (further specific themed priorities in section 3 of the operational plan)

1. Increase use of partnerships and community agencies to identify problem areas and potential solutions, in order to focus youth crime prevention activities where they are most likely to have a direct impact
2. Ensure the Quality Assurance management Process Policy is followed to evidence regular management oversight of all cases from start to end.
3. A timely and good quality assessment of the individual's vulnerability and *Risk of Harm to others* is completed at the start, as Appropriate to the specific sentence.
4. The Asset assessment and plan of work with the case is regularly reviewed with a frequency consistent with national standards for youth offending services and following any significant change.
5. Further develop young people's participation across the borough, so that they are actively involved in both identifying the issues and areas of concern to them and creating the solutions.
6. Integrate assessments of young people to better identify who is at greatest risk of reoffending, so that interventions can be targeted. With the development of the scaled approach and YRO the effective assessment and identification of Risk in a consistent manner will be central to delivering effective interventions.

7. Embed partnership initiatives to tackle recidivism among young people, in collaboration with the Children and Young People's Partnership, Local Safeguarding Board and schools.

These priorities have been reaffirmed by the YJS Management Board, the Children and Young People Strategic Partnership, the Joint Local Safeguarding board and the Joint Community Safety Partnership. The YJS Management Board through 20011/12 has continued to review the most recent performance figures and have provided feedback to the YJS Manager on the priorities. In 2010-11-12 these have included custodial management, substance misuse and ETE. Progress has been recognised, in particular the success of the prevention agenda, which has resulted in an increase in the awareness of the staff team. In 2010 the service went through its Core Case inspection and the YJS Capacity and Capability Judgement with positive outcomes and it continues to build year on year. This has helped to further consolidate improvements made in performance and the changes made for the YRO and Scaled approach. The above priorities will compliment and continue to improve the positive direction of travel achieved.

Section 2

Structure and Governance

The YJS Board is chaired by the Chief Executive of Conwy. The five statutory partner agencies are represented at an appropriately senior level and the Head of Children's and Families, who line manages the strategic YJs manager, is also a board member. The YJS strategic manager is also a Chair of the CSP implementation group this linkage is helpful in strategically aligning the targets and objectives of these various elements of the approach to youth crime and meeting the needs of the children and young people supervised by the YJS.

The YJS Board meets quarterly and has been moved, to coincide better with the YJB performance reports and tables which are produced quarterly. The Strategic Manager meets individually with the Chair of the YJS Board if any issues arise between meetings and with individual YJS Board members on a regular basis. The Board memorandum of understanding was reviewed and amended in 2010/11 and all partners signed up to the agreement.

The YJS Board has successfully helped to re-focus YJS priorities on performance management and encouraged the managerial and organisational change necessary to achieve better outcomes. An increased focus on the wider Youth Justice System and the related elements in the children's agenda has been an important step towards developing the resource levels and service provision necessary to consistently deliver quality outcomes across Conwy & Denbighshire YJS.

In terms of the Management of the team, the YJS remains structured largely in three units: Business Support Unit, Statutory and custody team and the prevention and specialists interventions team Prevention with three individual members of staff: BDM, SSWP

(Statutory); SSWP (Prevention) responsible for the supervision of staff in their unit/team and the day to day operational delivery of the work of that Unit. Together with the YJS strategic Manager these four members of staff are the YJS Management Team who meets every other week to consider and oversee operational and strategic issues including work arising from the Operational Plan. . There remains a monthly YJS team meeting in order to plan, develop work, disseminate information and promote shared learning and peer support.

Resourcing and value for money

Financial

The YJS Plan for 2007 /8 set out the financial arrangements however the service has not seen any uplift since this time. The settlement from the YJB was reduced by 12% in 2011/12 a further 12% for 2012/13 with a further 12% anticipated cut for 2013/14. The Strategic Manager has made services efficiencies by cutting two contracts with the third sector and not replacing members of the admin team. This has enabled the YJS to maintain its current level of operation with staff who work directly with children and young people. The YJS Management Board has recognised the need for continued levels of financial support to the YJS and have agreed to maintain partnership agencies contribution at the same level of funding to the service for 2012/2013. The service has moved from private rented accommodation to Local Authority stock. This was a positive step forward as it assists the LA with property cost and means the YJS has a more stable base and reduced property overheads. However 2013-15 financial planning is very uncertain due to ongoing financial cuts across all agencies and central government. A further anticipated change over the next three years and from 2013/14 25% of grant funding will be linked to three performance indicators; first time entrants, reoffending rates and reduced use of custody. This also links closely to the proposals in the current Justice Green Paper. These developments place significant challenges on the resources that will be available to deliver the service to its service user group over the period 2012-15.

The YJS must continues to offer value for money by ensuring that we maintain a flexible team structure and an expectation that most staff members will undertake additional tasks and duties when it is reasonable and appropriate to do so. Clarity about roles and responsibilities will continue to be part of ensuring that there is targeting of resources in terms of staffing. The YJS Regular reporting to WAG and the CSP regarding delivery of services against monies provided ensures an oversight and accountability.

Risk to future delivery

The resources allocated to the YJS are a culmination of deliberations and agreements between the agencies that consist of the YJS management Board. These arrangements bring many strengths in financial planning e.g. shared contributions for funding the YJS rather than one agency having to find the full amount] but each of these agencies have differing priorities and also differing pressures on their budgets. The key risk is ensuring that Agencies understand and agree to their responsibilities particularly under section 17 of the CDA 1998 and do not move towards shifting responsibility increasingly to one agency. The YJS has a wide range of funding streams, which can be a strength, but they are all public funding sources and consequently, a proportionate reduction in each should be anticipated over the next three or four years. This added to the grant funding streams could result in a serious deficit of services. The only way forward is to work with other partnerships to ensure the delivery of effective services especially at a preventative level to ensure the reduction of anti social behaviour and crime to ensure that the statutory services are able to address those who do come into the criminal justice system.

Probation: the All Wales Probation Trust has given a clear commitment to a full time Probation Officer remaining in post for 2012/13 with on costs and an additional cash settlement. However it has been made clear that this will be revisited for subsequent years. It is not yet clear as to how each YOT will be looked at other than in terms of a formula that will be applied possibly based on; caseload to number of hours provided? The relevance of numbers of 16+ to allocation of provision? The numbers versus challenge of rurality debate? Regular meetings will occur between Probation and North Wales YJS Managers.

Police: the YJS Police Officer role has been revisited and their commitment to YJS retaining two full time Police Constables has been reduced to one. Discussions with NW police and Wales's probation around the IOM project and the interaction with the YJS could see the sharing or more resources around police intelligence and tracking.

The Deter officer and the prevention team are funded via SCF from the CSP; funding will remain flat for 2012/13 but is uncertain for future years and reductions are anticipated. The future of CSP funding allocations remains very uncertain and the strategic landscape is becoming harder to negotiate with the implementation of the North Wales safer communities' board. Thus there is no guaranteed future provision despite the critical nature of both the deter post and prevention work within the counties. The latter is well established as a positive and vital resource for Conwy/Denbighshire YJS.

The introduction of PCC's could be seen as a risk or an opportunity, initially it will be a risk as a further element of the funding that is directed to YJS's through the YJB current will be extrapolated and redirected to the PCC in Dyfed Powys.

Finally there are clear issues given current and future status of YJB grants. Conwy/Denbighshire YJS funds a considerable number of posts from grant streams. In addition the flat cash grants over the last 2 years this has meant a steady reduction in the numbers of sessional hours able to be contracted. The advent of the Scaled Approach has seen the numbers of statutory contacts increase at the same time as sessional hours have had to be reduced. Dedicated Sessional Staff/hours are the most efficient and cost effective way of delivering Reparation and ISS on evenings and weekends when required. This approach will lead to other staff including qualified case managers undertaking reparation service delivery. This approach does not make best use of resources and has additional implications for the core case management, assessment, intervention planning and effective risk management functions.

Partnership working

The Locality that the YJS operates within and that has been developed over the past 11 years builds upon the strengths of each of the partner agencies that are part of Conwy & Denbighshire.

The YJS in Conwy & Denbighshire remains located at the interface between the Community Safety and children's and young people's agendas, and is structurally well placed to respond to developments over the next 2 years of the PCC and regional footprints. The Strategic manager has been involved heavily with All Strategic Partnerships for example there has been a rise in sexually inappropriate behaviour amongst children and young people across the two areas. The strategic manager has worked with other partners to identify this problem and as a result it is one of the five priorities for the LSCB during 2011/12 and continuing into 12/13.

In Conwy & Denbighshire, the Youth Justice Service is based within children and families services and is geographically located in Colwyn Bay. The YJS works collaboratively with colleagues in Social Care, Education and other Young People's services.

The YJS also forms part of the Community Safety partnership, which is the strategic body responsible for the management of the community safety and substance misuse drugs agenda in Conwy & Denbighshire. It consists of representatives from Police, Probation, YJS and Health; and has a number of Key priority areas. One of these relates to preventing repeat youth crime and alcohol related crime thus the YJS priorities link to this priority area. The Strategic manager sits on the joint executive of CSP, and chairs the implementation group for both counties. The YJS businesses manager works with the North Wales police central crime analyst to gather the appropriate information for the CSP strategic assessment twice a yr and we also share the youth justice plan with CSP.

There is a very complex picture of all the partnership meetings that the strategic manager and her management team attend as mentioned above the three most forefront agenda's that we work along side are CSP, LSCB and CYPP. The YJS manager sits on the joint exec as per guidance for the LCSB and the operational managers sits on operational sub groups. The strategic manager in Conwy and Denbighshire is the regional rep from the North Wales YJS's on the LCJB and feedback comes via the quarterly regional meetings

that we attend. The Strategic Manager provided the North Wales Partnership review with Extensive information and will continue to map the progress of the recommendations as these have direct results for the governance of the YJS.

Overview of partnership working including complementary and conflicting targets:

Conwy & Denbighshire YJS benefits from established partnership engagement with the youth crime agenda. The priority placed by both the Council's and partners on reducing re-offending, youth crime and anti-social behaviour ensures that the contribution of the YJS is critical to meeting key objectives. The strong professional relationships and shared values facilitate the resolution of any potential conflicts. All partners meet with the strategic YJS manager on a regular basis. The YJS took part in a Welsh YJS partnership inspection With CSIW, Estyn and Health. All strategic partners were interviewed and contributed positively to the process.

Children's Services - The YJS has improved its contribution to the safeguarding agenda over the last 12 months providing an annual report and performance indicators on the forward work plan for the LSCB. The Strategic YJS manager is an active member of joint Safeguarding Children Boards and members of the management team participate in the various sub-groups. The SLA's between both children services have been reviewed. A range of presentations are delivered to children services around changes in legislation and youth justice approaches.

Prevention - The YJS holds a monthly prevention panel with partners in taking a proactive role in consolidating and extending the work around anti-social behaviour and the respect agenda so that resources are targeted appropriately and that interventions are effective with a demonstrable evidence base. The YJs Parenting officer and Prevention officers play a key role in engaging with young people and families where there is evidence of early signs or established behaviour likely to lead to young people being at risk of anti social behaviour, social exclusion and offending. This work continues to be funded by Community Safety Partnership SCF money. The strategic manager sits on both sets of corporate parenting meetings and will present reports around youth Justice where appropriate.

Priority and Prolific Offenders - The YJS continues to work with partners to identify targeted offenders and attends regular meetings in localities to further this. The Prevent and Deter strategy is part of the prevention strategy above and sits under the Youth Crime Prevention Panel. The YJS has a dedicated Prolific and Priority offender Officer funded by the CSP. This post aims to reduce repeat juvenile offenders. Statistics from the Crime analyst and YJS show that 16-17yr olds should be target along with violent alcohol related crimes. The strategic manager works closely with the IOM strategic and development group in North Wales to ensure any potential young people moving across to probation are flagged at the earliest opportunity to plan transition and joint working.

Local Criminal Justice Group – The strategic Manager for Conwy/Denbighshire sits on the LCJB and a number of sub groups that compliment and assist with the CSP agenda. The business manager for the LSCB sits on the reducing re offending sub group of the CSP to prevent duplication thus reducing the need for a further set of meetings.

Strategic MAPPA- The Strategic managers sits on the forum for YJS's in North Wales, this ensures the children and young peoples agenda is addressed in this arena and maps YJS performance against MAPPA KPI's. Operational managers sit on various subgroups.

The YJS remains committed to effective partnership working and have strengthened its links with all Partnerships in both Conwy and Denbighshire to ensure resources are best placed and not duplicated to reduce youth crime.

Section 3
Service Review/Operational Plan

1. First Time Entrants (FTE)

Performance				Story Behind the Data				
First time entrants to the youth justice system aged 10-17				<p>Marked efforts continue to have been made in this area. These figures show an extremely positive and healthy overall performance with an average of 38 young people per quarter under this category against 52 from the previous year’s statistics. The trend since Q3 2008 has been steadily downward, at that point there were 94 First Time Entrants. The last quarter of 2011/12 had a total of 33 which was the lowest total since Q1/00, the previous lowest being 39 in Q4/01. The change against baseline is an excellent -48.1%.</p> <p>N.B - During this year the MoJ has now started to produce FTE figures using PNC data and reporting them in a rolling 12 month cohort. The latest figures are opposite.</p> <p>The trends, using this new methodology, still show very positive figures but there is a concern over the complete validity of this data as there is a difference between our Case Management System figures and the PNC data. We are in the process of trying to obtain the PNC low level data in order to reconcile these differences.</p>				
		YOT	North Wales					Wales
Actual number of FTEs - April 2011 - March 2012		152						
Predicted 2011/12 rate per 1,000 of 10-17 population		7.53						
% Change - 2011/12 vs 2007/08		-48.1%						
*good performance is typified by negative percentage								
First time entrants (PNC data)								
		YOT	North Wales	Wales				
Actual number of FTEs - Jan - Dec 2011		184	525	2,101				
Jan - Dec 11 rate per 100,000 of 10-17 population		912	804	725				
% Change - vs Jan - Dec 2010		-19.1%	-19.6%	-30.3%				
*good performance is typified by negative percentage								
What did we do								
<ul style="list-style-type: none"> We have been closely involved in the development of work with troubled families across Conwy the service is represented on the families’ first project board and the team around the family tasks and finish group. We started to review prevention services across the two counties to make savings due to funding cuts. The YIP in rhyll staffing group has been reduced to reflect the £26,000 cut they received. This piece of work is ongoing to streamline process, making the service more flexible and responsive to area hot spot needs. 								
Priorities 12/13								
<ul style="list-style-type: none"> Continue to seek to influence future funding provision, particularly the Home Office youth crime prevention funding that may be passed to Police and Crime Commissioners (PCCs) in 2013/14. To work collaboratively with commissioners to implement an Intelligent Commissioning program on Youth Crime Prevention and the impact on First Time Entrants / pathways out of early / non-custodial offending and to prepare the service for commissioning by the new Police Commissioners. 								

- Continue to ensure the work of the Prevention Team contributes to the Community Budget work with troubled families or those at risk of becoming troubled families.
- Continue to work with Children's Services to ensure prevention services across the Counties are well co-ordinated and meet the needs of those most at risk of offending and poor outcomes and therefore of becoming families with complex needs. Working towards the team around the family model.
- Continue to reduce the number of young people entering the Criminal Justice System through the work of the Prevention projects, joint work with Children's Services and work with the Police.
- Expand substance misuse provision available within the service to young people at risk of offending
- Continuing to drive up practice in terms of assessment, intervention planning, and risk and vulnerability planning.
- Reviewing information on First Time Entrants, ensuring preventive activity is targeted at those most at risk.
- Explore with the police and PNC if we can access reliable data

Changes in legislation/Risks

- Conditional cautioning – will mean young people get referred to the YJS for an intervention at an earlier stage, however we are unsure if this will result in more young people coming into the system or a diversionary route that could drop numbers in other disposals.

2. Access to suitable accommodation

Performance		Story Behind the Data		
Access to suitable accommodation		YOT	North Wales	Wales
<i>Number of yp with closed disposals</i>	74	423	2,197	
<i>Suitable accommodation before the start</i>	68	386	2,037	
<i>Suitable accommodation at the end</i>	71	384	2,052	
% point change -all sentences -start vs end	4.1%	-0.5%	0.7%	
<i>Number of yp with a closed custody sentence</i>	10	44	190	
<i>Suitable accommodation-start of custody sentence</i>	8	37	129	
<i>Suitable accommodation-start of custody licence</i>	9	37	161	

The overall yearly summary is very good. The point change for all sentences is showing as a positive 4.1%, and out of a total of 74 young people there were 68 suitable for accommodation before the start and 71 suitable for accommodation at the end. The percentage point change is well above the North Wales and national average.

The point change for custody is showing as a very satisfactory 10.0%, out of 10 young people, 8 were suitable at the start of custody sentence and 9 were suitable at the start of custody licence.

This area continues to show very positive results.

<p>% point change -custody -transfer vs start 10.0% 0.0% 16.8%</p> <p><i>*good performance is typified by a positive percentage</i></p>	
<p>What did we do</p> <ul style="list-style-type: none"> The service has a dedicated accommodation officer to act as a broker with housing services and other relevant partners. The officer continues to work closely with the homelessness unit and children services in Conwy when children present as homeless. We have worked in partnership on the housing joint working protocol. The development of the resettlement panel came to an end in 11/12, we are currently waiting for the evaluation report to be published by the YJB with a set of recommendations on how this work should proceed. 	
<p>Priorities 12/13</p> <ul style="list-style-type: none"> The YJB are funding a 2 year full time resettlement post across North Wales to look at accommodation and resettlement for young people at risk of offending and offending. The post will be looking at the different resources in each county carrying out some research and trends analysis. Another aspect of the role will be to act as a broker with providers and our key partner agencies looking at ways forward for this client group. Look to start the resettlement panel at a strategic level again taking into account the YJB evaluation report recommendations. 	
<p>Changes in legislation</p>	

3. Custodial Convictions

<p>Performance</p> <p>Young people receiving a conviction in court who are sentenced to custody</p> <table border="1"> <thead> <tr> <th></th> <th>YOT</th> <th>North Wales</th> <th>Wales</th> </tr> </thead> <tbody> <tr> <td><i>Number of court disposals - April 2011 - March 2012</i></td> <td style="border: 1px solid black; text-align: center;">215</td> <td style="background-color: black;"></td> <td style="background-color: black;"></td> </tr> <tr> <td><i>Custodial disposals - April 2011 - March 2012</i></td> <td style="border: 1px solid black; text-align: center;">15</td> <td style="border: 1px solid black; text-align: center;">57</td> <td style="border: 1px solid black; text-align: center;">215</td> </tr> <tr> <td><i>Custody rate - April 2011 - March 2012</i></td> <td style="border: 1px solid black; text-align: center;">7.0%</td> <td style="background-color: black;"></td> <td style="background-color: black;"></td> </tr> <tr> <td><i>Number of court disposals - April 2010 - March 2011</i></td> <td style="border: 1px solid black; text-align: center;">290</td> <td style="border: 1px solid black; text-align: center;">1,077</td> <td style="border: 1px solid black; text-align: center;">4,497</td> </tr> <tr> <td><i>Custodial disposals - April 2010 - March 2011</i></td> <td style="border: 1px solid black; text-align: center;">8</td> <td style="border: 1px solid black; text-align: center;">39</td> <td style="border: 1px solid black; text-align: center;">250</td> </tr> </tbody> </table>		YOT	North Wales	Wales	<i>Number of court disposals - April 2011 - March 2012</i>	215			<i>Custodial disposals - April 2011 - March 2012</i>	15	57	215	<i>Custody rate - April 2011 - March 2012</i>	7.0%			<i>Number of court disposals - April 2010 - March 2011</i>	290	1,077	4,497	<i>Custodial disposals - April 2010 - March 2011</i>	8	39	250	<p>Story Behind the Data</p> <p>The overall yearly summary is very good but shows a 7.0% custody rate. There were 15 custodial disposals against 216 court disposals. 8 of these custodial disposals were in Q3/11, which were explained at the time as follows:-</p> <p>“A number of extenuating circumstances , including court issues with Xmas (skeleton staff), adjournments and some difficult cases arising at the same time, are seen as the reason for this quarters relatively high figure”</p>
	YOT	North Wales	Wales																						
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<p>Custody rate - April 2010 - March 2011</p> <p><i>*good performance is typified by a low rate</i></p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 1px solid black; padding: 2px 5px;">2.8%</div> <div style="border: 1px solid black; padding: 2px 5px;">3.6%</div> <div style="border: 1px solid black; padding: 2px 5px;">5.6%</div> </div>	<p>As expected the forward trend resumed back to normal with the following quarter (Q4/11) showing the normal trend of 2 custodial disposals.</p>
<p>What did we do</p> <p>We are committed to ensuring that the use of custody is used as a last resort for young people who are at risk of being remanded or sentenced to custody. In order to minimise the use of remand and minimise the numbers of young people who subsequently receive a custodial sentence, we provide good quality bail support using experienced staff, to maintain the courts' confidence in bail support provision. To reduce the use of custodial sentences, we seek to provide good quality supervisory interventions and maintain the confidence of the courts in our ability to supervise young people effectively and safely in the community. We have also developed the Deter project that works with young people at highest risk of re-offending through the delivery of bespoke packages of support and supervision, including Integrated Supervision and Support (ISS).</p> <ul style="list-style-type: none"> The efficient use of Intensive Supervision and Surveillance, innovative use of Youth Rehabilitation Order sentencing options and working with the courts has avoided the potential negative impact of the introduction of the YRO which could have led to increased use of custody. 	
<p>Priorities 12/13</p> <ul style="list-style-type: none"> Monitor and seek to influence future developments in remand and custody payment by results Work with the CYPS in Conwy and Denbighshire to plan the implementation of the Green Paper proposals to transfer the full costs of remand to the Local Authority and to implement the proposals in the Legal Aid, Sentencing and Punishment of Offenders Bill. Maintain the focus on reducing the use of remand and custody by continuing the focus on alternatives. Continue to maintain close working relationship with the Courts in order to maintain high levels of confidence in YJS community based interventions and ensure that custody is used as a last resort. 	
<p>Changes in legislation</p> <p>The MoJ is transferring the costs of remands to custody to the local authority in 2012/13. Local authorities will become financially responsible for all youth remands to secure accommodation, although responsibility for commissioning and placements will be retained by central government.</p> <p>Additionally, secure remand for young people will be reformed so that all children under 18 are treated in the same way for remand purposes, rather than treating 17 year olds as adults. All young people who are securely remanded will become "looked after" by the local authority.</p>	

4. Re-offending Rates

Performance

Rate of proven reoffending by young people in the youth justice system

Frequency rate after 12 months	YOT	North Wales	Wales
Jul 09 - Jun 10	0.93	0.97	0.97
Jul 08 - Jun 09	1.00	0.93	0.91
Binary rate after 12 months			
Jul 09 - Jun 10	33.6%	34.9%	33.8%
Jul 08 - Jun 09	34.8%	34.6%	33.0%

Story Behind the Data

Year 2011/12

As with the FTE data the MoJ and YJB now report on 're-offending rates' using a new methodology drawn from PNC data and using a rolling 12 month cohort. There are actually 5 rolling cohorts at any one time.

A copy of the latest MoJ re-offending KPI is opposite. This shows an improvement on last year and a better rate than the North Wales or national average.

There were 441 in the current Jul-09-Jun-10 cohort with 148 re-offenders, committing 412 re-offences. This means that the proportion of those re-offending was 33.6, which is below the North Wales average of 34.9% and also below the national average of 33.8%.

As with FTE data there is some concern over the validity of the new methodology as there are anomalies between our Case Management System (Careworks) and PNC data. We are working to try and ascertain these and formulate a plan to counter act the differences, whether this be in reporting or data integrity.

We have produced reports to show historical data and graphs using PNC data provided by the MoJ, going back to Jan07-Dec-07 cohort.

This data will be used in the on-going analysis of re-offending to track changes in performance and highlight areas of expertise and/or development.

What did we do

- We continue to deliver high quality interventions aimed at reducing re-offending by young people. In 2011/12 we continued the practice improvement programme that has resulted in an improvement in the quality and timeliness of assessments and intervention plans for young people at risk of re-offending.
- In 2011, the revised YOS/Probation transfer protocol was launched .

- In September 2011 we took part in an HMIP-led thematic inspection of transition arrangements from YOS to Probation. Initial informal feedback from this inspection was positive and the results will be published in June 2012.

Priorities 12/13

- Monitor and seek to influence Ministry of Justice developments in relation to payment by results for reducing re-offending.
- Continue practice improvement work across the service to achieve further improvements in reducing the risk of re-offending.
- Work with partners to implement the requirements of the Legal Aid, Sentencing and Punishment of Offenders Bill, particularly the changes to pre-court outcomes and the requirement to increase the use of Restorative Justice approaches across all orders, including prevention work.
- Work with the CYPS to manage the transfer of remand costs to the local authority and with partners including the CYPS, Police and Courts to manage the implications of changing the remand legislation to include 17 year olds.
- Building on existing good practice, implement the recommendations from the HMIP-led inspection on transitions from YOS to Probation and ensure that this work is integrated with the wider arrangements to ensure effective transitions from children's to adult services
- Further training and emphasis on the whole family approach model.
- Domestic violence training and intervention programmes
- Ensure that volunteers continue to make a major contribution by providing Panel Members, Short Term Interventions and Mentoring to young people who are at risk of offending and re-offending.
- Continue work to implement new arrangements for the management of Potentially Dangerous People (PDP) together with the police.
- Continue to ensure that the learning from serious incidents, including those completed by the LSCB and Probation, is embedded into the work of the service.

Changes in legislation

The Legal Aid, Sentencing and Punishment of Offenders Bill will be enacted in summer 2012. The key implications for Conwy YJS are:-

Preventing more young people from offending and diverting them from entering a life of crime through simplifying out-of-court proposals. Police and prosecutors will have greater discretion in dealing with youth crime before it reaches court, increasing the use of restorative justice and enabling more flexible use of Referral Orders. This includes the introduction of Youth Conditional Cautions (YCC), which will replace reprimands and Final warnings from April 13. YCCs are an out of court disposal aimed at reducing the number of youths taken to court. Two tiers of cautions will be available: a simple caution, requiring no intervention, and a Youth Conditional Caution where a young person has up to 3 months to comply with the conditions of the caution.

Effective sentencing for young offenders. This includes making custodial sentences for young people a last resort; ensuring that community orders are robustly enforced; reducing the use of remands to custody for young people; returning young people who breach Detention and Training Orders to custody, even if their DTO has expired; transferring remand costs to local authorities; and changing remand legislation to include 17 year olds as children.

5. Engagement in Education, Training and Employment (ETE)

Performance			
Engagement in education, training and employment			
	YOT	North Wales	Wales
<i>Number of yp of statutory school age</i>	54	187	651
<i>Average no. of hrs in ETE per a yp - start</i>	24.3	22.3	19.6
<i>Average no. of hrs in ETE per a yp - end</i>	25.4	22.5	20.8
Percentage change	4.5%	0.8%	5.9%
<i>Number of yp above statutory school age</i>	59	198	1345
<i>Average no. of hrs in ETE per a yp - start</i>	18.7	18.6	12.0
<i>Average no. of hrs in ETE per a yp - end</i>	18.7	17.9	13.4
Percentage change	0.0%	-3.9%	11.7%
<i>*good performance is typified by a positive percentage</i>			

Story Behind the Data
The overall yearly summary for this measure is excellent and continues the overall quarterly trends which are invariably very positive..

Young people of statutory school age (25hrs)
54 young people ended with the service in the year 2011/12. Of these, an average received 24.3 hrs of education at the start and 25.4 hrs at the end of the order; these figures are above the national average hours expected and are very healthy. They are well above the North Wales and national averages for hrs. The percentage change is an excellent 4.5% against 2.5% for the previous 2010/11 year.

Young people above statutory school age (16hrs)
59 young people ended with the service in the year 2011/12. Of these, on average, young people started with 18.7 hrs and finished with 18.7 hrs of employment or training, both figures are well above the national average hours expected and are an extremely healthy result. Again these are well above the North Wales and national averages for hrs.

What did we do

- The service benefited from a ESF bid by a third sector organisation resulting in a part time post for a speech and language therapist being based within the team.
- Staffs have undertaken training delivered by the Communication Trust in assessing Speech Language and Communication Needs so that young people can be referred to specialist services where appropriate.
- We continue to have a seconded careers officers post based within the service until March 2013. This post has been very successful and has exceeded the target of 80 children and young people per year needing careers advice and employment opportunities.

Priorities 12/13

- Ensure that a robust Basic Skills Exit Strategy is in place and implemented.
- Develop a new Education Employment and Training (EET) Action Plan to maximise engagement in EET
- Continue to work with Health and education partners to develop services for children with Speech Language and Communication needs.
- Work in collaboration with Career Wales to secure further funding for the career officer within the YJS

Changes in legislation

6. Substance Misuse (Assessment & Treatment Services)

Performance

Access to appropriate specialist assessment and treatment services

	YOT	North Wales	Wales
Number of yp requiring assessment	58	157	771
Number commencing within 5 days	46	139	671
% commencing within 5 days	79.3%	88.5%	87.0%
Number of yp requiring treatment / services	40	128	635
Number commencing within 10 days	37	116	597
% commencing within 10 days	92.5%	90.6%	94.0%

**good performance is typified by a higher percentage*

Story Behind the Data

Following a review of performance and initiatives taken at the end of Q4/10 very marked improvements in this area have continued throughout this year, this is despite a change in staff and of third party support.

The total number of young people identified as requiring an assessment was 58 and 79.3% of these were seen within 5 days, which is against 66.7% for the previous year – a good improvement and the current trend is showing yet further improvements.

40 young people were identified as requiring targeted substance misuse and treatment commenced within 10 days for 92.5%, against 80.6% for the previous year. Again a very good improvement, higher than the North Wales average and currently just behind the national average.

What did we do

During 11/12 the service decommissioned the substance misuse service from Cais to become part of the SMAT contract for children and young people substance misuse service. The contract was awarded to Barnardos, due to this there has been an impact on the performance figures however we are back on track and hoping to make great improvements in the collaboration.

Priorities 12/13

- Increase the commencement of assessment within 5 days to 90%
- Increase the treatment within 10 days to a 100%
- Ensure tier 1 prevention services are offered to prevention cases
- Work in partnership with the provider to ensure tier 3 provision is access and suitably qualified officers are in place to deliver the service.

Changes in legislation

NA

Risk Management

Risk management is a critical element in ensuring the delivery of our key priorities and outcomes. Ownership of all our main risks has been clearly established. Risk management will be active and incorporated into our performance management framework.

Service Objective (Risk area)	Risk Description	Likelihood/ Impact	Key Controls In place (Action already taken)	Further Action to be taken	Residual Risk (After action taken) Target at 31.03.2012	Overall Risk owner	Action Owner (Officer)
Prevent offending/reduce re-offending/reduce use of custody	Significant reduction in resources anticipated in 2013/14, as identified below Proportion of YJ Grant funding will be passed to PCC	High/high High/High	Ensure liaison with PCC Transitions Board.	Stage 3 of Service Review to address required savings whilst minimising impact on services Ensure PCC handbook clearly outlines benefits of funding being passed back to YJS and the risks to performance of this funding not being available	Money may still remain with the PCC and not be available to the YJS	Strategic manager YJS	Strategic Manager YJS

Service Objective (Risk area)	Risk Description	Likelihood/ Impact	Key Controls In place (Action already taken)	Further Action to be taken	Residual Risk (After action taken) Target at 31.03.2012	Overall Risk owner	Action Owner (Officer)
	<p>Youth Justice grant will reduce in 2013/14, and the revision of the grant formula could result in losses of up to £40k for the YOS</p> <p>Reduction in education employment and training resources – end of 3yr convergence funding</p>	<p>Medium/high</p> <p>High /medium</p>	<p>Response to YJ grant consultation provides a reasoned case for the YJB to agree a formula that benefits Conwy & Denbighshire</p> <p>Contract in progress with Career Wales to continue beyond the secondment convergence project end.</p>	<p>Continue to lobby YJB as appropriate</p> <p>Seek Basic Skills Exit Strategy via seeking mainstream provision via colleges, employers, etc.</p>	<p>Reduction in funding of up to £40k</p> <p>Reduction in resources still applies, resulting in risk to outcomes</p>	<p>Strategic YJS manager</p>	<p>Strategic YJS manager</p>

Service Objective (Risk area)	Risk Description	Likelihood/ Impact	Key Controls In place (Action already taken)	Further Action to be taken	Residual Risk (After action taken) Target at 31.03.2012	Overall Risk owner	Action Owner (Officer)
Minimise the use of Remand and	Planned transfer of remand costs to the Local Authority	High/ medium	Joint work with Children services to minimise the impact,	Continue to monitor remands and role of	Remand and custody levels could still increase and costs to local	Strategic manager YJS/head of	YJS strategic Manager,

Service Objective (Risk area)	Risk Description	Likelihood/ Impact	Key Controls In place (Action already taken)	Further Action to be taken	Residual Risk (After action taken) Target at 31.03.2012	Overall Risk owner	Action Owner (Officer)
Custody for children and young people	could result in an increased cost for the Local Authority in future years		including enhancing the provision of alternatives to remand and custody.	CS/YJS	authority rise	CS	Post Court
To improve victim satisfaction and public confidence	A serious incident receives significant negative media coverage	Medium/medium	Lessons from serious incidents continue to be integrated into practice improvements in conjunction with relevant partners.	Monitor risk management and vulnerability management processes to ensure delivery is maintained at a high standard.	Serious incident occurs and receives negative publicity	Strategic manager YJS	All YJS strategic and operational Managers

Report to: Partnerships Scrutiny Committee

Date of Meeting: 8 November 2012

Report Author: Democratic Services Officer

Title: Scrutiny Work Programme

1. What is the report about?

The report presents Partnerships Scrutiny Committee with its draft forward work programme for members' consideration.

2. What is the reason for making this report?

To seek the Committee to review and agree on its programme of future work, and to update members on relevant issues.

3. What are the recommendations?

That the Committee:

- 3.1 considers the information provided and approves, revises or amends its forward work programme as it deems appropriate;
- 3.2 confirms Councillor Dewi Owens' appointment as its representative on the Schools Standards Monitoring Group; and
- 3.3 nominates a representatives, and a substitute representative, to serve on the Corporate Equalities Group.

4. Report details.

- 4.1 Article 6 of the Council's Constitution sets out each Scrutiny Committee's terms of reference, functions and membership, whilst the rules of procedure for scrutiny committees are laid out in Part 4 of the Constitution.
- 4.2 The Constitution of Denbighshire County Council requires scrutiny committees to prepare and keep under review a programme for their future work. By reviewing and prioritising issues, members are able to ensure that the work programme delivers a member-led agenda.
- 4.3 For a number of years it has been an adopted practice in Denbighshire for scrutiny committees to limit the number of reports considered at any one meeting to a maximum of four plus the Committee's own work programme report. The objective of this approach is to facilitate detailed and effective debate on each topic.
- 4.4 The Committee is requested to consider its draft work programme for

future meetings as detailed in appendix 1 and approve, revise or amend it as it deems appropriate. When deciding on the work programme members are asked to take into consideration:

- issues raised by members of the Committee
- matters referred to it by the Scrutiny Chairs and Vice-Chairs Group
- relevance to the Committee's/Council's/community priorities
- the Council's Corporate Plan and the Director of Social Services' Annual Report
- meeting workload
- timeliness
- outcomes
- key issues and information to be included in reports
- officers and/or lead Cabinet members who should be invited (having regard to whether their attendance is necessary or would add value)
- questions to be put to officers/lead Cabinet members

4.5 When considering future items for inclusion on the forward work programme members may also find it helpful to have regard to the following questions when determining a subject's suitability for inclusion on the work programme:

- what is the issue?
- who are the stakeholders?
- what is being looked at elsewhere
- what does scrutiny need to know? and
- who may be able to assist?

4.6 As mentioned in paragraph 4.2 the Constitution of Denbighshire County Council requires scrutiny committees to prepare and keep under review a programme for their future work. To assist the process of prioritising reports, if officers are of the view that a subject merits time for discussion on the Committee's business agenda they have to formally request the Committee to consider receiving a report on that topic. This is done via the submission of a 'proposal form' which clarifies the purpose, importance and potential outcomes of suggested topics. No proposal forms have been received for consideration by the Committee at the current meeting.

4.7 Cabinet Forward Work Programme

When deciding on their programme of future work it is useful for scrutiny committees to have regard to Cabinet's scheduled programme of future work. For this purpose a copy of the Cabinet's forward work programme is attached at Appendix 2.

4.8 Community Safety Partnership

CCTV provision

At the Committee's previous meeting, during discussion of the Community Safety Partnership, a number of questions were raised in

respect of Denbighshire's provision for CCTV which the Head of Planning and Public Protection said would be clarified at the next meeting of the Corporate Executive Team. An update on the issues discussed at this meeting has been received and the main points are summarised in Appendix 3.

The Head of Planning and Public Protection has advised that it would be appropriate for one of the scrutiny committees to consider the options for service delivery in light of the identified saving requirements for the CCTV team in February, March or April next year.

Police Issues referred to Police Implementation Group

During the discussion a number of issues relating to law and order were also raised and the Community Safety Partnership Manager advised that these would be referred to the Police Implementation Group. A response received from the Community Safety Partnership Manager is included in Appendix 4.

4.9 Update: Higher Education in North Wales - Glyndwr University Press Article

Following on from the report on the Review of Higher Education in North Wales received by the Committee on 27th September, Councillor Huw Williams raised a concern at the Committee's meeting on 11th October that the Times University Guide had found a low level of student satisfaction at Glyndwr University, and asked for this to be looked in to. The Corporate Director: Customers has contacted Glyndwr University to ask for an explanation and this will be forwarded to members of the Committee when a response is received.

5. How does the decision contribute to the Corporate Priorities?

Effective scrutiny will assist the Council to deliver its corporate priorities in line with community needs and residents' wishes. Continual development and review of a coordinated work programme will assist the Council in monitoring and reviewing policy issues.

6. What will it cost and how will it affect other services?

Services may need to allocate officer time to assist the Committee with the activities identified in the forward work programme, and with any actions that may result following consideration of those items.

7. What consultations have been carried out?

None required for this report. However, the report itself and the consideration of the forward work programme represent a consultation process with the Committee with respect to its programme of future work.

8. What risks are there and is there anything we can do to reduce them?

No risks have been identified with respect to the consideration of the Committee's forward work programme. However, by regularly reviewing its forward work programme the Committee can ensure that areas of risk are considered and examined as and when they are identified, and recommendations are made with a view to addressing those risks.

9. Power to make the decision

Article 6.3.7 of the Council's Constitution stipulates that the Council's scrutiny committees must prepare and keep under review a programme for their future work.

Contact Officer:

Democratic Services Officer

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Note: Items entered in italics have not been approved for submission by the Committee. Such reports are listed here for information, pending formal approval.

Meeting	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
29 November (tbc) 2pm 6 monthly meeting with BCUHB	1. <i>Update on Locality working in Denbighshire</i>			BCUHB	
	2. <i>Children's services to include CAMHS progress with CAMHS services</i>	<i>To consider the progress achieved in addressing CAMHS assessment delays and further progress in relation to CAHMS services</i>	<i>Early intervention and preventative work will ease pressures on the Council's education and social services in the long-term</i>	BCUHB	<i>March 11 (rescheduled January 2012)</i>
	3. <i>Public Health - focus on Children</i>			BCUHB	
5 December Special Meeting 2pm	1. Collaboration between Highways and Infrastructure Services for Conwy and Denbighshire	To consider the options for further collaboration between Highways and Infrastructure Services in Conwy County Borough Council and Denbighshire County Council. At the 11th October meeting members specifically requested more details of the wider issues at sub-service level, and for potential savings from each option to be made clear.	Scrutiny of the costs/benefits of the proposed options for further collaboration between DCC and CCBC Highways and Infrastructure Services. Comments and recommendations will then be taken to Cabinet on 18th December for a final decision on which model of collaboration to pursue.	Danielle Edwards (Regional Project Manager) / Hywyn Williams	October 2012
20 December	1. BIG Plan: Performance Update	To consider the Joint Local Service Board's (LSB)	(i) an evaluation of the effectiveness of the Joint LSB's	Emma Horan	June 2012

Meeting		Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
			performance in delivering its integrated strategic plan	performance in delivering its plan; (ii) identification of areas of weakness/slippages and measures to address them to improve outcomes for local residents		
	2	Regional Commissioning Hub for high cost low volume placements	Detail the progress to date with the establishment and running of the hub and the benefits realised to date from its establishment	Evaluation of the Hub's effectiveness in delivering efficiency savings with respect to the procurement of good value high cost placements and identification of any slippages, risks or future measures that may need to be taken	Phil Gilroy/Vicky Poole	June 2012
31 January 2013	1	Regional School Effectiveness and Inclusion Service	Detail the progress to date with the establishment and running of the RSEIS and the benefits realised to date from its establishment	Evaluation of the effectiveness of the RSEIS to date in delivering economies of scale and specialist support to complement the County's education service. Identification of slippages, risk or future pressures with a view to recommending mitigating action	RSEIS Chief Executive/Karen Evans	June 2012
	2	Independent Sector Social Care Provision and Contract Monitoring	An assessment of the quality and value of independent sector social care provision for service users in Denbighshire	Regular contract monitoring of the quality of service provided will ensure that only services of the highest quality are delivered for local residents. It will also ensure that those providers who do not comply with their contract requirements are supported in order to improve	Anne Hughes-Jones	June 2012

Meeting		Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
				their services or their contracts are terminated to safeguard service users		
	3	Families First	To evaluate and monitor the successful applicants' progress to date in implementing and delivering their services, the Families First Action Plan and outcome 4 of the BIG Plan	A thorough analysis of the early stages of the projects' delivery will ensure all commissioned projects are progressing satisfactory in line with their tender objectives. It will also ensure a smooth transition and better outcomes for service users	Alan Smith/Jan Jukes-Hughes	July 2012
	4					
14 March <i>Possible date for 6 monthly meeting with BCU</i>	1	Local Primary Mental Health Support Services	To monitor the implementation of the new Joint Scheme for the Provision of Local Primary Mental Health Support Services, the Service's effectiveness, usage levels and associated costs	Early identification of any shortcomings with the Scheme, resource or/and financial pressures will assist partners and the Council to mitigate any risks, improve the Scheme and outcomes for users, and potentially reduce the need for secondary mental health services in future	Sally Ellis and BCU	July 2012
	2	Regional Collaboration on Economic Development	To monitor the progress achieved with the establishment of a North Wales Economic Ambition Board and the development of an economic ambition strategy for the region	A confident and outward looking region which has a diverse high quality economy which provides a broad range of quality sustainable employment opportunities for residents and improves their lives	Mark Dixon	July 2012
25 April	1	Flood Risk Areas within Denbighshire	Information on all areas within the County which are at risk	Assurances that action has been taken or plans are in place	Wayne Hope	June 2011 (Transferred

Meeting		Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
		(follow-up report to the one presented in June 2011) Representative from Natural Resources Wales to be invited	from any type of flooding incidents and the plans in place to address the identified risks	to mitigate the risk of flooding to the identified communities and development of robust contingency plans		from Communities Scrutiny Committee July 2012)
June	1	New Work Connections	To monitor progress and performance in delivering the New Work Connections project from the perspective of positive sustainable outcomes for Denbighshire residents and from the Council's perspective as project lead sponsor	(i) Improved long term employment prospects for local residents who acquire new skills and qualifications via the project. This in turn will assist the local economy and reduce poverty, deprivation and dependency on state benefits and council services. (ii) Assurances that grant funding conditions are met will mitigate the risk of financial clawback by WEFO	Melanie Evans	July 2012
September/October	1	Higher Education in North East Wales (For September/October 2013) [Education]	To provide an update of the progress made and recent developments following the Review of Higher Education in North Wales	Monitoring of the provision of higher education in North East Wales and the progress made following the Review, particularly in relation to work undertaken with local businesses (e.g. apprenticeships) and the impact on the local economy.	Mark Dixon / Professor Michael Scott	September 2012
	2	North East Wales Hub Food	To monitor the progress of the	Identification of any slippages	Jim Espley	September

Meeting	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
	Waste Project	project in constructing the facility and working towards full service delivery.	or risks with the Project's development and establishment		2012
	3 Community Safety Partnership [Crime and Disorder Scrutiny]	To detail the Partnership's achievement in delivering its 2012/13 action plan and its progress to date in delivering its action plan for 2013/14	Effective monitoring of the CSP's delivery of its action plan for 2012/13 and its progress to date in delivering its plan for 2013/14 will ensure that the CSP delivers the services which the Council and local residents require	Siân Taylor	September 2012

Future Issues

Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
<i>Potential for Collaborative Domiciliary Care provision with respect to rural areas of the county</i>	<i>To outline the pressures encountered in the County's rural areas with respect to the provision of domiciliary care services and the potential for establishing a collaborative domiciliary care service (including services for people with learning disabilities) with other North Wales local authorities</i>	<i>The delivery of better quality services to residents in a more effective and efficient manner</i>	<i>Phil Gilroy/Anne Hughes-Jones</i>	<i>April 2012</i>

Challenging Behaviour and its impact on Council services [could possibly be an issue for Partnerships as joint working with BCU involved] <i>(transferred from Communities Scrutiny Committee)</i> [education]	An analysis of the impact of children's challenging behaviour on the Council's education and social services' functions	Identification of measures, or other Council services, which may assist education and social services to address challenging behaviour and ease budget and resource pressures in the long-term	Leighton Rees/Karen I Evans	March 11
Regional Collaboration Project on CCTV [awaiting confirmation of anticipated date]	Presentation of the business case for a regional collaboration project on CCTV	(i) Evaluation of the advantages/disadvantages to the Council and local residents of this project (ii) formulation of recommendations with respect to the Council's continued participation in this project	Julian Sandham	June 2012 (deferred July 2012)

Future Issues for Joint Scrutiny

Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered

For future years

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Information/Consultation Reports

Information / Consultation	Item (description / title)	Purpose of report	Author	Date Entered
Information [8 November]	Student Satisfaction at Glyndwr	To provide an update to the Committee in response to negative media reports relating to overall student satisfaction levels at Glyndwr University to follow on from the presentation from Professor Michael	Hywyn Williams	October 2012

	University	Scott at the Committee's previous meeting.		
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01/11/12

Note for officers – Committee Report Deadlines

Meeting	Deadline	Meeting	Deadline	Meeting	Deadline
8 November	25 October	5 December	21 November	20 December	8 December

Partnerships Scrutiny Work Programme.doc

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CABINET: FORWARD WORK PROGRAMME

20 NOVEMBER 2012	
Financial Update Report	Cllr Julian Thompson-Hill / Paul McGrady
Review of Faith Based Education Provision	Cllr Eryl Williams / Jackie Walley
Ruthin Schools Review	Cllr Eryl Williams / Jackie Walley
Dog Fouling	Cllr David Smith/Graham Boase
LDP – Response to the Inspector	Cllr Hugh Evans/ Graham Boase
Procurement of Highways Lighting Equipment – Contract Award (Part 2 report)	Cllr David Smith / Stuart Andrews
Items for Scrutiny Committees	Scrutiny Coordinator
18 DECEMBER 2012	
Welsh Housing Quality Standards	Cllr Hugh Irving / Peter McHugh
Financial Update Report	Cllr Julian Thompson-Hill / Paul McGrady
Corwen Pavilion	Cllr Huw Jones / Jamie Groves
Construction Procurement Project North Wales	Cllr Julian Thompson-Hill / Nina Ruddle
Highways & Infrastructure Collaboration	Cllr David Smith / Hywyn Williams / Stuart Davies / Danielle Edwards (CCBC)
Rhyl Front Projects (including Sky Tower)	Cllr Hugh Evans / Tom Booty
Supporting People Strategy Update and Spend Plan	Cllr Bobby Feeley / Sally Ellis / Jenny Elliott
Welfare Reform Leader has added this item. Lona checking whether it is needed in addition to the Welfare Reform report going to November Council. Paul & Ken have not been contacted by Dem Servs pending confirmation from the Leader	Cllr Huw Irving / Cllr Barbara Smith / Paul McGrady / Ken Jones
Items from Scrutiny Committees	Scrutiny Coordinator
15 JANUARY 2013	
Financial Update Report	Cllr Julian Thompson-Hill / Paul McGrady
Budget Proposals	Cllr Julian Thompson-Hill / Paul McGrady
Cefndy Healthcare: Potential loss of DWP funding and site move	Cllr Bobby Feeley / Phil Gilroy / Deborah Holmes-Langstone
Items from Scrutiny Committees	Scrutiny Coordinator

19 FEBRUARY 2013	
Financial Update Report	Cllr Julian Thompson-Hill / Paul McGrady
Items from Scrutiny Committees	Scrutiny Coordinator
19 MARCH 2013	
Financial Update Report	Cllr Julian Thompson-Hill / Paul McGrady
Items from Scrutiny Committees	Scrutiny Coordinator
16 APRIL 2013	
Financial Update Report	Cllr Julian Thompson-Hill / Paul McGrady
Items from Scrutiny Committees	Scrutiny Coordinator
14 MAY 2013	
Financial Update Report	Cllr Julian Thompson-Hill / Paul McGrady
Items from Scrutiny Committees	Scrutiny Coordinator

Updated 26/10/2012 - KEJ

CCTV update received from Graham Boase (Head of Planning and Public Protection) following CET

- CET confirmed that every effort should be made to deliver the previously identified £100k saving from the CCTV budget. This saving has been identified for some time, has featured in previous Service Challenge meetings and is identified in both the Service Business Plan and the Council's Medium Term Financial Plan.
- these savings are to be planned over a 2-3 year period.
- it was accepted that this level of savings is likely to result in CCTV not offering a 24/7 service in the future.
- I as Head of Service, along with Jackie Walley, in her role as Head of Service with responsibility for customer services, to meet with the police to explore options of joint working with a view to seeing if the savings can be delivered while meeting the requirements of the police.
- I am also to maintain a watching brief on the progress on the Regional CCTV Project, which is being managed on behalf of the region by Conwy CBC.
- I am to report back to CET in Dec to provide an update on these matters
- I can also report that sickness levels in the team have improved recently which have allowed us to move back to virtually a full 24/7 service again (only parts of one or two shifts per month are currently unlikely to be manned, although we are hopeful that even these shifts will be covered).
- I as Head of Service am satisfied therefore that the operational management issues are being addressed, that risks have been appropriately managed/mitigated, that I have a clear mandate from the Corporate Executive Team, that discussions are on going with the police and the possibility of a regional project is still being progressed.
- once we have a clear understanding what our options are in terms of finding the identified savings and impacts upon service delivery then a report will need to come back to Scrutiny prior to any decisions being implemented.
- I suggest Members consider adding a report on CCTV to their FWP for possibly February/March/April.

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Police Issues update from Sian Taylor (Community Safety Partnership Manager)

1) Concern that the Owl Watch initiative was not as effective as the Farm Watch scheme that had previously been in place, and that the well regarded text message service alerting residents of suspicious vehicles in their area was no longer operational.

OWL- the OWL scheme has been having a few teething problems. The concerns have been passed to NWP and we have been reassured that timely messages will start going out shortly. I will review this in a couple of months and would be happy to receive feedback from Members.

2) Councillor Bill Cowie, DCC's representative on the Police Authority/Police and Crime Panel and a former police officer, suggested the reintroduction of a previously used method whereby vehicles would be left with a card notifying the owner of any infringements, and requiring the owner to contact the police. This was said to have been a very effective way of identifying other, less conspicuous crimes/legal infringements.

The Police have a VCRAT project in operation where officers alert the DVLA about insecure vehicles and vehicles with property on display. This is done by officers by filling in a VCRAT form and then the DVLA send a letter to the registered owner of the car.

3) Problems of anti-social behaviour related to alcohol consumption in the area around Rhyl Town Hall exacerbated by reduced police presence and now a significant issue. The Committee asked for measures to be taken to address this problem, possibly through the implementation of an alcohol-free zone in the area or from more regular patrols.

The CSP have invested some Substance Misuse funding in outreach work to try and engage the hardcore street drinkers in Rhyl. The Chief Inspector of Rhyl Jo Ramaseur- Williams is in contact with us and has been involved in the outreach project as we think the best way to try and solve the problem is to encourage the drinkers into services. The Dewi Sant Centre in Rhyl is providing the outreach work and will aim to encourage the drinkers to access services.

4) Concern about people drinking outside pubs on Bodfor Street from as early as 9am creating an unpleasant environment for residents and visitors.

I have raised the issue of the Public House on Bodfor Street with the Licensing Manager in the Police and he will look into the complaint.

5) Continuing problem of lead thefts from church and school roofs. Greater efforts need to be made to identify where the market driving these thefts is coming from in order to get to the root of the problem.

The Police are currently working with and inspecting scrap metal yards to combat this rising crime. They are also working with other forces, just in case the thieves are trying to sell the metal elsewhere. I will provide an update as and when I receive one about this issue.

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